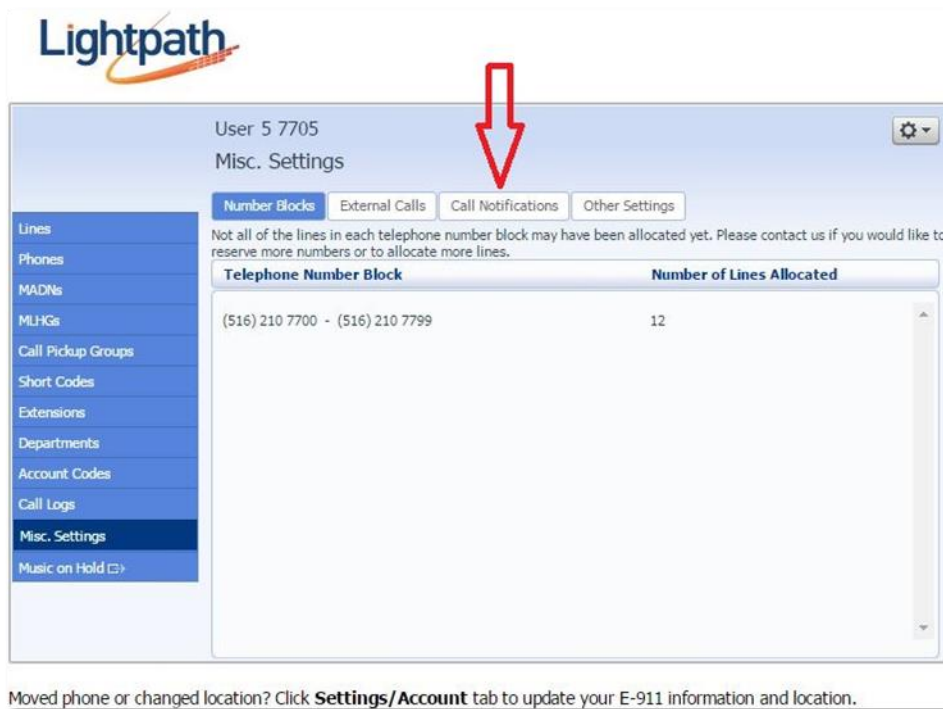


E911 Emergency Notification in a Business Group

A predetermined number can be specified within a Business Group that will receive an announcement notification via telephone or an email notification, should any other person within that same Business Group make an E911 call. This can be useful for larger customers that may require local security personnel to be made aware of the pending arrival of law enforcement or other emergency services to their location.

The service is configurable by the Business Group Administrator via the CommPortal under Misc. Settings → Call Notifications.

Figure 1 - Subscribe to 911 Call Notifications



The screenshot shows the Lightpath CommPortal interface for User 5 7705. The 'Misc. Settings' page is active, with the 'Call Notifications' tab selected. A red arrow points to the 'Call Notifications' tab. The page displays a table of telephone number blocks and their allocated lines.

Telephone Number Block	Number of Lines Allocated
(516) 210 7700 - (516) 210 7799	12

Moved phone or changed location? Click **Settings/Account** tab to update your E-911 information and location.

The BG Administrator is free to add the notification of their choosing that can be specified for the whole Business Group or specific departments within the Business Group.

The Outgoing Call Notification can be an outdial to another number, an email notification to a specified address based on a preconfigured template in the EAS, or both. Multiple Outgoing Call Notifications can be built via CP BG if necessary. Furthermore, the BG Admin can enable or disable these outgoing call notifications if necessary. Figures 2 and 3 below illustrate what the BG Admin will see when using this new service.

Figure 2 – Adding an Outdial or email notification

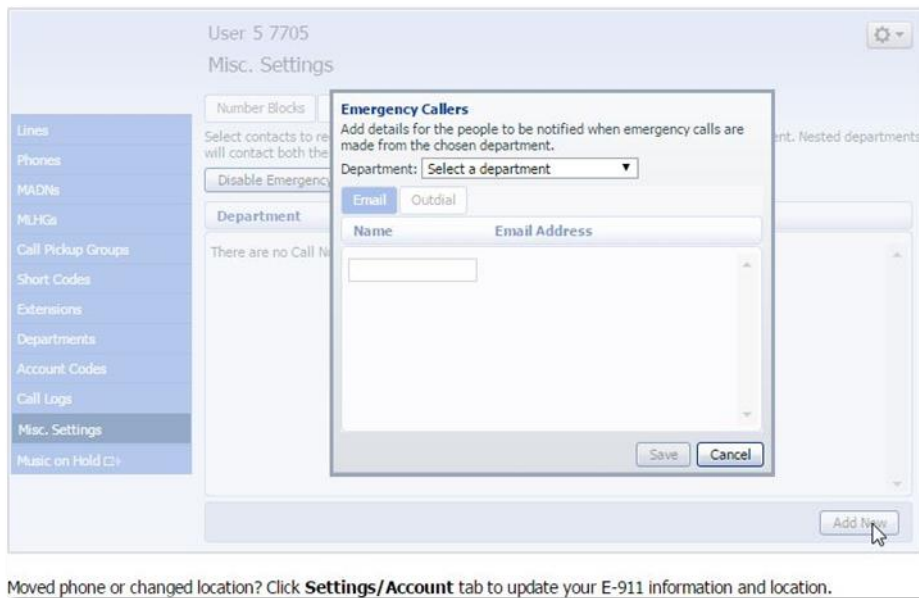


Figure 3 – Enable or Disable Emergency Notifications





The system will make two calls out to the notification number. This is expected behavior. Almost immediately after the Emergency call was made, an email notification will be sent to the pre-defined email address specified in CommPortal BG. This email is flagged with High Importance with the details of the call:

Figure 4 - Emergency call notification sample email

