

## Lightpath Hosted Voice - Star (Access) Codes - Numerical

Star Code	Feature Name	Notes
none	Transfer Call Directly to Voicemail	<ul style="list-style-type: none"> <li>Dial 7 plus the extension of the user's voicemail you want the caller to get to</li> </ul>
*11	Call Pickup	<ul style="list-style-type: none"> <li>Users have to be defined during provisioning</li> </ul>
*12	Directed Call Pickup	<ul style="list-style-type: none"> <li>User dials *12 and extension to pickup call</li> </ul>
*13	Call Park	<ul style="list-style-type: none"> <li>User presses xfer softkey, dials *13 and the dial softkey, listens for the Park Orbit number and then presses xfer softkey. The call is Parked.</li> </ul>
*14	Call Retrieve	<ul style="list-style-type: none"> <li>User dials *14 and the 2 digit Park Orbit, then dial. The Parked Call is retrieved.</li> </ul>
*57	Call Trace	<ul style="list-style-type: none"> <li>System wide setting if it's 1 stage or 2 stage. Trace is created in the system and must be retrieved by engineer</li> </ul>
*60/*80	Selective Call Rejection – configure	<ul style="list-style-type: none"> <li>Dial Star Code for voice prompt menu</li> <li>Have to enter the number as it will be sent to the phone</li> </ul>
*61/*81	Priority Call – configure	<ul style="list-style-type: none"> <li>Dial Star Code for voice prompt menu</li> <li>SPA 525 plays different rings for distinctive rings</li> <li>Other 50x phones play different cadence</li> </ul>
*63/*83	Selective Call Forwarding	<ul style="list-style-type: none"> <li>Provides a voice prompt menu to configure options</li> <li>Use a 9 for outside calls</li> </ul>
*64/*84	Selective Call Acceptance – configure	<ul style="list-style-type: none"> <li>Dial Star Code for voice prompt menu</li> </ul>
*65	Calling Name and Number Delivery – enable	<ul style="list-style-type: none"> <li>Enables Calling Number/Name for incoming calls</li> </ul>
*66	Automatic Callback - last outgoing call	<ul style="list-style-type: none"> <li>Dials the last number dialed (redial)</li> </ul>
*69	Automatic Recall - one-stage activation	<ul style="list-style-type: none"> <li>Reads back the phone number and call details of the last received call</li> </ul>
*72	Unconditional Call Forwarding – enable	<ul style="list-style-type: none"> <li>Have to dial star code, 9, plus the number the calls should be forwarded to</li> <li>Entering the star code or press the CFWD button the phone has no indication if the service is enabled or not. The user has to look at the phone for the CFWD button</li> </ul>
*73	Unconditional Call Forwarding - disable	<ul style="list-style-type: none"> <li>Disables Unconditional Call Forwarding</li> </ul>
*74	Speed Calling – add one-digit code	<ul style="list-style-type: none"> <li>Creates individual speed dial</li> <li>*74 – one digit speed dial (*74x+9+10 Digit, *74x+4 digit)</li> </ul>
*75	Speed Calling – add two-digit code	<ul style="list-style-type: none"> <li>Creates individual speed dial</li> <li>*75 – two digit speed dial (*75xx+9+10 Digit, *75x+4 digit)</li> </ul>
*77	Anonymous Call Rejection – enable	<ul style="list-style-type: none"> <li>Dial star code to enable Anonymous Call Rejection</li> </ul>

Star Code	Feature Name	Notes
*78	Do Not Disturb – enable	<ul style="list-style-type: none"> <li>Enables DND and also enables selective call forwarding</li> <li>Enabling via Star Code does not update Phone Screen or CommPortal</li> </ul>
*79	Do Not Disturb - disable	<ul style="list-style-type: none"> <li>Disables DND and also disables selective call forwarding</li> </ul>
*85	Calling Name and Number Delivery – disable	<ul style="list-style-type: none"> <li>Disables Calling Number/Name for incoming calls</li> </ul>
*86	Automatic Callback - cancel all attempts	<ul style="list-style-type: none"> <li>Deactivates Automatic Callback attempt</li> </ul>
*87	Anonymous Call Rejection – disable	<ul style="list-style-type: none"> <li>Dial star code to disable Anonymous Call Rejection</li> </ul>
*89	Automatic Recall - cancel all attempts	<ul style="list-style-type: none"> <li>Deactivates Automatic Recall attempt</li> </ul>
*90	Busy Call Forwarding – enable (if using the Variable variant, follow code with the number to forward to)	<ul style="list-style-type: none"> <li>Dial the star code with 9 + the number and the user will be called on that line</li> <li>Have to disable busy call forwarding before changing the number</li> </ul>
*91	Busy Call Forwarding – disable	<ul style="list-style-type: none"> <li>Dial star code to disable call forwarding</li> </ul>
*92	Delayed Call Forwarding – enable (if using the Variable variant, follow code with the number to forward to)	<ul style="list-style-type: none"> <li>Dial the star code with 9 + the number and the user will be called on that line</li> <li>You have to disable busy call forwarding before changing the number</li> <li>The timeout has to be lower than the time out to go to voice mail which 20 second and can only be set during provisioning</li> </ul>
*93	Delayed Call Forwarding – disable	<ul style="list-style-type: none"> <li>Dial star code to disable call forwarding</li> </ul>
*96	Intercom	<ul style="list-style-type: none"> <li>Dial star code and # then the extension you wish to carry on a 2 way conversation with.</li> </ul>
*98	Call Queue: Log In/Log Out	<ul style="list-style-type: none"> <li>Enables Queue members to log in and log out of Queues – follow the voice prompts</li> </ul>
*310	Reminder Call – enable individual call	<ul style="list-style-type: none"> <li>Dial star code for feature and configure via voice prompt menu</li> </ul>
*311	Reminder Call – disable all individual calls	<ul style="list-style-type: none"> <li>Dial star code for feature and configure via voice prompt menu</li> </ul>
*312	Reminder Call – disable one individual call	<ul style="list-style-type: none"> <li>Dial star code for feature and configure via voice prompt menu</li> </ul>
*313	Reminder Call – check individual calls	<ul style="list-style-type: none"> <li>Dial star code for feature and configure via voice prompt menu</li> </ul>

Star Code	Feature Name	Notes
*314	Reminder Call – enable regular call	<ul style="list-style-type: none"> <li>Dial star code for feature and configure via voice prompt menu</li> </ul>
*315	Reminder Call – disable all regular calls	<ul style="list-style-type: none"> <li>Dial star code for feature and configure via voice prompt menu</li> </ul>
*316	Reminder Call – disable one regular call	<ul style="list-style-type: none"> <li>Dial star code for feature and configure via voice prompt menu</li> </ul>
*318	Voicemail – Accesses voicemail system	<ul style="list-style-type: none"> <li>Used to Access Voicemail system</li> </ul>
*319	PIN Change	<ul style="list-style-type: none"> <li>Voice Mail &amp; CommPortal password doesn't change</li> </ul>
*320	Last Called ID Erasure	<ul style="list-style-type: none"> <li>System states it deleted the call for Selective Call Forwarding, Automatic Recall, Call Trace, Selective Call Rejection, Priority Call. However the list remains on the Call Lists on the CommPortal and the Phone.</li> </ul>
*320	Last Called ID Erasure	<ul style="list-style-type: none"> <li>System deletes the call for Selective Call Forwarding, Automatic Recall, Call Trace, Selective Call Rejection, Priority Call, however the list remains on the Call Lists on the CommPortal and the Phone</li> </ul>
*341	Call Barring – bar all except emergency calls	<ul style="list-style-type: none"> <li>Bar all calls except emergency calls</li> </ul>
*342	Call Barring – bar national/international calls	<ul style="list-style-type: none"> <li>Bars national/international calls</li> </ul>
*343	Call Barring – bar international calls	<ul style="list-style-type: none"> <li>Bars international calls</li> </ul>
*344	Call Barring – bar operator calls	<ul style="list-style-type: none"> <li>Bars operator calls</li> </ul>
*345	Call Barring – bar calls to access codes	<ul style="list-style-type: none"> <li>Bars calls to access codes</li> </ul>
*346	Call Barring – bar premium rate calls	<ul style="list-style-type: none"> <li>Bars premium rate calls</li> </ul>
*351	Call Barring – enable all calls	<ul style="list-style-type: none"> <li>Requires a separate PIN which is different from your voicemail or CommPortal PIN</li> </ul>
*352	Call Barring – enable national/international calls	<ul style="list-style-type: none"> <li>Requires a separate PIN which is different from your voicemail or CommPortal PIN</li> </ul>
*353	Call Barring – enable international calls	<ul style="list-style-type: none"> <li>Requires a separate PIN which is different from your voicemail or CommPortal PIN</li> </ul>
*354	Call Barring – enable operator calls	<ul style="list-style-type: none"> <li>Requires a separate PIN which is different from your voicemail or CommPortal PIN</li> </ul>
*355	Call Barring – enable calls to access codes	<ul style="list-style-type: none"> <li>Requires a separate PIN which is different from your voicemail or CommPortal PIN</li> </ul>
*356	Call Barring – enable premium rate calls	<ul style="list-style-type: none"> <li>Requires a separate PIN which is different from your voicemail or CommPortal PIN</li> </ul>

<b>Star Code</b>	<b>Feature Name</b>	<b>Notes</b>
*371	Find Me Follow Me - enable	<ul style="list-style-type: none"><li data-bbox="802 233 1425 264">• Enables configured Find Me Follow Me rules</li></ul>
*372	Find Me Follow Me - disable	<ul style="list-style-type: none"><li data-bbox="802 302 1365 333">• Disables an enabled Find Me Follow Me</li></ul>