



Lightpath Hosted Voice – Remote Call Forwarding (for Analog Lines and IP Phones)

An analog line can be forwarded to another number either via dialing Star Codes from the phone itself, or using Star Codes via a remote dial in number.

Call Forwarding Remotely

1. Call the "Remote Call Forwarding" Telephone User Interface: 516-325-7955.
2. Enter the 10 digit phone number you want to have forwarded, followed by the # key.
3. Enter your PIN, followed by the # key.
4. Enter the Star Codes for the Forwarding Treatment you wish to use:

<u>Forwarding Treatment</u>	<u>Star Code (and any other digits)</u>
Unconditional Call Forwarding On	*72 and 9 (if required for outbound dialing) and 1 and the 10 digit number you want the phone forwarded to. After you hear a stutter tone wait and the phone system will call the phone number you are forwarding to for confirmation. Answer the forwarded phone when it rings and UCF is enabled.
Unconditional Call Forwarding Off	*73
Busy Call Forwarding On	*90 and 9 (if required for outbound dialing) and 1 and the 10 digit number you want the phone forwarded to. After you hear a stutter tone wait and the phone system will call the phone number you are forwarding to for confirmation. Answer the forwarded phone when it rings and BCF is enabled.
Busy Call Forwarding Off	*91
Delay Call Forwarding On	*92 and 9 (if required for outbound dialing) and 1 and the 10 digit number you want the phone forwarded to. After you hear a stutter tone wait and the phone system will call the phone number you are forwarding to for confirmation. Answer the forwarded phone when it rings and DCF is enabled.
Delay Call Forwarding Off	*93
Selective Call Forwarding On	*63 and follow the voice prompts.
Selective Call Forwarding Off	*83

Call Forwarding from the phone

Dial the Star Codes (above) for the Forwarding Treatment you wish to use.