

Lightpath

Dear Altice Business/Lightpath Customer,

We are excited to share that Altice Business is now Lightpath, a joint venture between Altice USA and Morgan Stanley Infrastructure Partners (MSIP) that is solely focused on providing the most innovative and reliable connectivity and managed services for enterprise customers today and in the future. Click [here](#) for a link to our press release on this partnership.

Lightpath is proud to be the 100% fiber-optic network that New York Metro Area businesses have trusted for 30 years. We know that the connectivity needs of enterprise businesses are unique, from the advanced services required to power your business to the expert support and care needed to ensure systems are running smoothly 24/7, and we're committed to being your partner for the long term.

The Lightpath team is extremely excited about moving forward in this new partnership, supported by Altice USA and MSIP, which share our values of innovation, quality of service and exceptional attentiveness to our enterprise business customers.

What this means for you today

There will be no immediate change, you will continue to receive the high-quality service and support you have come to expect from us. Your account teams remain the same and are available to assist you as always. We remain focused on delivering an unparalleled experience for our customers, and there will be no disruption during this transition to the superior level of customer service you've come to expect from us.

What you can expect from us going forward

We have big plans, including further investments in our network and improving and enhancing the delivery of the connectivity solutions and managed services portfolio we offer.

We will have more to share in the new year, rest assured that we are committed to providing an exceptional service experience and delivering on that promise every single day.

We will continue to communicate new developments and, in the meantime, if you have any questions, please reach out to your account representative or call 877-544-4872.

Thank you for your business and trust in us as your service provider of choice.

Sincerely,



Doug Dalissandro
Chief Revenue Officer



Doug Turtz
SVP Sales Strategy &
Business Development



Michael Ocuto
Vice President, Sales



Patrick Xiques
Vice President Sales