

COMMUNICATIONS SERVICES

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO END-USER COMMUNICATIONS SERVICES

IN THE STATE OF NEW JERSEY

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Issued By: Leo D. Maese  
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COMMUNICATIONS SERVICES

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COMMUNICATIONS SERVICES

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COMMUNICATIONS SERVICES

1. CONCURRING CARRIERS, CONNECTING CARRIERS AND OTHER PARTICIPATING CARRIERS

1.1 CONCURRING CARRIERS

None

1.2 CONNECTING CARRIERS

None

1.3 OTHER PARTICIPATING CARRIERS

None

2. EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

2.1 The following symbols shall be used in this tariff for the purposes indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- S - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.



## COMMUNICATIONS SERVICES

### 3. DEFINITIONS

Certain terms used generally throughout this tariff for the Communications Services of this Company are defined below.

Access Link: A digital link between the Customer premises and the Company Frame Relay switch. The link includes a dedicated digital access line and a port on the frame relay switch.

Accessories: Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically, or inductively connected to the conductors in the communications path of the Company's facilities.

Advance Payment: Part or all of a payment required before the start of service.

Applicant: An individual or concern making application to the Company for intrastate private line service.

Application: Refers to an application made by a prospective Customer to the Company under which facilities for communication between specified locations, for designated periods, and for the use of the Customer specifically named in the application are to be furnished in accordance with the provisions to the Company's tariff.

Authorized User: A person, firm or corporation which is authorized by the Customer to be connected to the service of the Customer. An authorized user must be specifically named in the application for service.

Bandwidth: A defined range of frequencies.

Baud: A unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark and space) within a code signal. The speed baud is the number of signal elements per second.

Bit: The smallest unit of information in the binary system of notation.

BPU: The New Jersey Board of Public Utilities.

Bridging Arrangements: The physical equipment needed in a Company central office to meet specified transmission and signaling criteria.

### COMMUNICATIONS SERVICES

#### 3. DEFINITIONS (cont'd)

Building Channel: The inside wire used to connect two or more stations within the same building or to connect a station to a station connection location.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line.

Call Forwarding System: Permits calls attempting to terminate to a busy station to be re-directed to a predetermined line.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park: Allows a station line to park a call against its own line number.

Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.

Call Transfer: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line.

Channel: A path for electrical communication between two or more stations or Company central offices. A channel may be furnished in such manner as the Company may elect, whether by wire, radio or combination thereof and whether or not by means of a single physical facility or route.

Channel Terminal: Provides for equipment required to terminate an interexchange channel at each rate center central office.

Communications Services: The Company's intrastate communications services offered on the Company's Network.

COMMUNICATIONS SERVICES

3. DEFINITIONS (cont'd)

Communications Systems: Channels and other facilities which are capable, when not connected to private line services, of communications between Customer provided terminal equipment.

Company: Cablevision Lightpath-NJ, Inc., the issuer of this tariff, which is a Delaware corporation.

Connecting Arrangement: Denotes equipment provided by the Company to accomplish the direct electrical connection of Customer-provided facilities with the facilities of the Company.

Customer: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer-Provided Terminal Equipment: Devices, apparatus and their associated wiring, provided by a Customer which do not constitute a communications system.

Data Access Arrangement: A protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance.

Direct Electrical Connection: A physical connection of the electrical conductors in the communications path.

Direct Inward Dialing (DID): Routes incoming calls directly to stations.

Direct Outward Dialing (DOD): Allows individual station users to access and dial outside numbers directly.

Do Not Disturb: Permits a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Exchange: A unit established for the administration of communication service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated plant used in furnishing communication services within that area.

Exchange Area: The territory served by an exchange.

## COMMUNICATIONS SERVICES

### 3. DEFINITIONS (cont'd)

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Frame: A variable length segment of data with a header, trailer and user data, which is switched through the network as an integral unit.

Half-Duplex Service: Service which permits communication alternatively in either direction, or for communication in one direction only, including bi-directional simultaneous transmission of tones required solely for control purposes or quick turn-around or synchronization.

Hertz: A unit of frequency equal to one cycle per second.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

Individual Case Basis (ICB): A service arrangement in which the regulation, rates and changes are developed based on the specific circumstances of the case.

Interexchange Channel: Provides for facilities to connect central offices designated as rate centers in two different exchanges.

Interexchange Service: As used in connection with private line services, denotes service which connects stations in different exchanges.

Interface: The point on the premises of the Customer where provision is made to terminate the facilities provided by the Company. At the interface the transmission path may be 2 wire or 4 wire as specified for the various channels required.

Interoffice Channel: Provides for facilities to connect two different serving central offices for intraexchange service or to connect a service central office and a rate center central office for an interexchange service.

Interrupted Service: That portion of service provided to a Customer or Authorized User for which the Company has been notified of a temporary cessation and given an opportunity to test and repair.

## COMMUNICATIONS SERVICES

### 3. DEFINITIONS (cont'd)

Intraexchange Service: As used in connection with private line service, is service connecting stations wholly within one exchange and not connected to an interexchange channel.

Labor Market Areas (LMA): Refers to the BPU's construct for establishing geographic area services for analyzing competition.

Last Number Redial: Enables a user to redial the last number called by use of an access code rather than dialing the entire number.

Local Access and Transport Area: Local Access and Transport Areas (LATAs) are geographically defined areas within which the company provides exchange and interexchange communications and exchange access services as specified in this tariff.

Local Channels: Facilities from the Customer premises to the serving central office. The facilities join station connection locations in different buildings on different premises.

Mbps: Megabits, denotes millions of bits per second.

Move: As used in connection with the application of Non-Recurring Charges for private line service, denotes a change in physical location (when made at the request of the Customer and without discontinuance of billing for service) of facilities. Charges are specified in Section 6.

Multipoint Service: A service which provides a private line communication capability between more than two premises constituting a common dedicated communications system.

Network: The Company's transmission facilities, including its fiber optics-based communications system and all other transmission lines and interconnection equipment.

Network Control Signaling: The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alternating, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications systems.

Network Control Signaling Unit: The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

## COMMUNICATIONS SERVICES

### 3. DEFINITIONS (cont'd)

Non-Recurring Charges: Denotes charges applicable to the establishment of a new account and certain charges in connection with Customer records, as set forth in Section 7. Non-recurring charges are applied by the Company for processing Customers orders to install, move, or change services.

One-way Service: Service that provides for transmission in one direction.

Permanent Virtual Circuit (PVC): A software defined connection within the frame relay switch that provides a logical communications path between two Access Links on the Frame Relay network.

Premises: The space occupied by a Customer or Authorized User in a building or buildings or on contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

Premises Channel: Facilities used to connect station connection locations located in different buildings on the same premises. Premises channels are provided when channels terminate in Customer provided terminal equipment and cross a public right of way or interface with network facilities.

Private Line Channel Service: A channel which provides a path for communication capabilities between two or more station connection locations or Company central offices when the service is not directly connected to the public switched network.

Private Line Channels: Electrical paths suitable for the purpose for which they are furnished and are derived in such manner as the Company may elect. It is contemplated that the Customer will provide all station apparatus used with channels exclusive of the equipment necessary to derive and suitably terminate the channels for connection of Customer equipment.

Private Line Service: The channels, service terminals, and channel arrangements furnished to a Customer as a unit between specified locations without intermediate switching arrangements.

Rate Center: For private line service, denotes a specified geographical location, generally a main central office of an exchange from which mileage measurements are made for the application of interexchange mileage rates.

Recurring Charges: The monthly charge to the Customer for services, facilities, and equipment that continues for the agreed upon duration of the service.

## COMMUNICATIONS SERVICES

### 3. DEFINITIONS (cont'd)

Service: That portion of service provided to a Customer or Authorized User that is temporarily inoperative during such time as the Company has not been notified of such status or has not been given an opportunity to test and repair.

Service Terminal: As used in connection with Series 5000 channels, provides for facilities to connect a premises to the Company Rate Center, including a local channel and any required interoffice channel.

Speed Calling System: Allows shared use of a speed calling list.

Speed Calling Station: Allows a station line user to add, changes, or delete telephone users from a list.

Station: A premises or point designated by the Customer at which a channel terminates and where information originates or terminates.

Station Connection: As used in connection with audio and video transmission channels, indicates central office amplifying equipment and services, including special supervision, which may be required when a station transmits material to, or receives material from, an interexchange network.

Transmission Service: Dedicated point-to-point services.

Two-way Service: Service that provides for transmission and/or reception to or from a station.

Wideband Channel: A channel which has the total equivalent of twelve or more Type 2001 (voice grade) channels.

Wire Center: The location of a local switching system and related equipment that provides telephone service for Customers in the immediate geographical area.

## COMMUNICATIONS SERVICES

### 4. APPLICATION OF TARIFF

This tariff contains the rates, regulations, and conditions applicable to the Communications Services furnished by the Company to Customers for intrastate dedicated and switched services originating and/or terminating within the State of New Jersey.

#### 4.1 SERVICE TERRITORY

- 4.1.1 Company provides Communications Services throughout the State of New Jersey.
- 4.1.2 Service is available where facilities permit.



COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS

5.1 UNDERTAKING OF THE COMPANY

5.1.1 Scope

The Company's obligation to furnish Communications Services is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for construction and maintenance thereof.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any services provided by any other entity that purchases access to the Company's Network in order to originate or terminate its own services, or to communicate with its own Customers.

5.1.2 Allocation or Shortage of Equipment or Facilities

5.1.2.1 The Company reserves the right to limit or to allocate assigned transmission paths at its discretion or to limit the use of existing facilities, or of additional facilities offered by the Company, when necessary because of a lack of facilities, or due to some other cause beyond the Company's control.

5.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

5.1.3 Liability of the Company

5.1.3.1 The services the Company furnishes are subject to the terms and conditions specified in this tariff and to such particular terms and conditions as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

5.1.3.2 Except as otherwise stated in this section, the liability of the Company for damages arising out of the furnishing of Communications Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish these services, whether caused by acts of omission, shall be limited to the extension of

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS

5.1 UNDERTAKING OF THE COMPANY

5.1.3 Liability of the Company (cont'd)

5.1.3.2 (cont'd)

allowances for interruptions in service as set forth in Section 5.6. The extension of such allowances for interruptions in service shall be the sole remedy of the Customer or any Authorized User and the sole liability of the Company.

5.1.3.3 Except for the extension of allowances to customers for interruptions in service, set forth in section 5.6, the Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrection; riots, wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

5.1.3.4 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the Communications Services the Company offers.

5.1.3.5 The Company shall not be liable for any loss or interruptions in service or for any damages or losses due to the fault or negligence of the Customer or of an Authorized User or due to the failure or malfunction of Customer-provided or Authorized User-provided equipment or facilities or due to the failure of the Customer to fulfill any obligation under this tariff.

5.1.3.6 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at the premises of the Company; nor shall the Company be liable for the performance of said vendor or vendor's equipment.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS

5.1 UNDERTAKING OF THE COMPANY

5.1.3 Liability of the Company (cont'd)

- 5.1.3.7 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s) including Authorized Users, and for any loss, damage, or destruction of any property, whether owned by the Customer, Authorized Users or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation so provided.
- 5.1.3.8 The Company is not liable for any defacement of or damage to the Premises of a Customer or an Authorized User resulting from the furnishing of services or equipment on or at such Premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
- 5.1.3.9 The Company shall be indemnified, defended, and held harmless by Authorized Users and the end user against any claim, loss, or damage arising from the Authorized User's use of services offered under this tariff, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Authorized User's communications.
- 5.1.3.10 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.1 UNDERTAKING OF THE COMPANY (cont'd)

5.1.4 Claims

The Customer and each and every Authorized User, jointly and severally, indemnifies and holds the Company harmless against claims for libel, slander, or the infringement of copyright arising from or in connection with the material or subject matter transmitted over the Network; against claims for the infringement of patents arising from combining with, or using in connection with, the Communications Services or the Company's facilities, apparatus and systems furnished by the Customer or Authorized User; and against any and all other claims arising out of any act or omission of the Customer or Authorized User or a vendor or Customer of the Customer or Authorized User in connection with use of the Communications Services or the Company's facilities.

5.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer with reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not individual.

Customer service specific; they affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

5.1.6 Provisions of Equipment and Facilities

5.1.6.1 The company undertakes to make available services to a customer in accordance with N.J.A.C. 14:10-1.10, Service Standards.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.1 UNDERTAKING OF THE COMPANY (cont'd)

5.1.6 Provisions of Equipment and Facilities (cont'd)

5.1.6.2 The Company undertakes to use reasonable efforts to maintain only facilities and equipment that it furnishes to the Customer. The Customer or Authorized User, may not, nor may it permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise tamper with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

5.1.6.3 Equipment the Company provides or installs at the Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

5.1.6.4 The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

5.1.6.5 The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer or Authorized User when the service difficulty or trouble report results from the use of equipment or facilities provided by the Customer or Authorized User.

5.1.6.6 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided or Authorized User-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- a) the transmission of signals by Customer-provided or Authorized User-provided equipment or for the quality of, or defects in, such transmission; or
- b) the reception of signals by Customer-provided or Authorized User-provided equipment.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.1 UNDERTAKING OF THE COMPANY (cont'd)

5.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

5.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, or contractors.

5.2 PROHIBITED USES

5.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents, and permits required to be obtained by the Customer with respect thereto.

5.2.2 The Company may require applicants for service who intend to use the Company's offerings for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and BPU regulations, policies, orders, and decisions.

5.2.3 A Customer or Authorized User may not assign, or transfer in any manner, the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

5.2.4 The Company may require a Customer immediately to shut down its transmission of signals if said transmission is causing interference to others.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.3 OBLIGATIONS OF THE CUSTOMER

5.3.1 The Customer shall be responsible for:

- a) The payment of all applicable charges as set forth in this tariff;
- b) Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or Authorized User, or the noncompliance by the Customer or Authorized User with these regulations; or by fire or theft or other casualty on the premises of the Customer or Authorized User unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- c) Providing as specified from time to time by the Company any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the premises of the Customer or Authorized User and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- d) Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer or Authorized User from the cable building entrance or the property line of the land on which the structure resides, wherein any termination point or origination point used by the Customer or Authorized User is placed or is located, whichever is applicable, through the point of entry into the structure, throughout the structure, to the location of the equipment space described in 5.3.1(c) preceding. Any and all costs associated with the obtaining and maintaining of the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this Section 5.3.1(d) prior to accepting an order for service;

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.3 OBLIGATIONS OF THE CUSTOMER (cont'd)

5.3.1 (cont'd)

- e) Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- f) Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to the location of Company facilities and equipment in any Premises or the rights-of-way for which the Customer or Authorized User is responsible under Section 5.3.1(d); and obtaining permission for Company agents or employees to enter the Premises of the Customer or Authorized User at any reasonable time for the purpose of installing, inspecting, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- g) Except as provided in Section 5.6.1, making Company facilities and equipment available periodically for Company-initiated maintenance purposes at a time agreeable to both the Company and the Customer or Authorized User. No allowance will be made for the period during which service is interrupted for such purposes; and
- h) Keeping the Company's equipment and facilities located on the Customer's Premises or rights-of-way obtained by the Customer or Authorized User free and clear of any liens or encumbrances relating to the Customer's or Authorized User's use of the Company's services or from the location of such equipment and facilities.



## COMMUNICATIONS SERVICES

### 5. GENERAL REGULATIONS (cont'd)

#### 5.4 CUSTOMER EQUIPMENT AND CHANNELS

##### 5.4.1 In General

Customer may transmit or receive information or signals via the facilities of the Company.

##### 5.4.2 Station Equipment

5.4.2.1 Customer-provided terminal equipment on the Premises of the Customer or Authorized User, the operating personnel there, and the electric power consumed by such equipment shall be provided by and maintained at the expense of the Customer or Authorized User.

5.4.2.2 The Customer or Authorized User is responsible for ensuring that Customer-provided or Authorized User-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as to not cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Customer or Authorized User or by the Company at the Customer's or Authorized User's expense.

##### 5.4.3 Interconnection of Facilities

5.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

5.4.3.2 Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.4 CUSTOMER EQUIPMENT AND CHANNELS (cont'd)

5.4.4 Interconnection Provisions

Facilities furnished under this tariff may be connected to Customer-provided or Authorized User-provided terminal equipment in accordance with the provisions of this tariff.

5.4.5 Inspections

5.4.5.1 Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer or Authorized User is complying with the requirements set forth in Sections 5.4.2 through 5.4.4 for the installation, operation, and maintenance of Customer-provided or Authorized User-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

5.4.5.2 If the protective requirements for Customer-provided equipment or Authorized User-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer or Authorized User promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer or Authorized User must take this corrective action and notify the Company of the action taken. If the Customer or Authorized User fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.

## COMMUNICATIONS SERVICES

### 5. GENERAL REGULATIONS (cont'd)

#### 5.5 PAYMENT ARRANGEMENTS

##### 5.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer or to Authorized Users.

##### 5.5.1.1 Business Rates

(T)

Rates for Business Customers are listed in Section 6.

(T)

a) Business rates apply to services furnished in the following locations:

Office buildings, stores, factories, and all other places of a business nature.  
Churches, hotels, colleges, hospitals, and other major institutions.

(D)

##### 5.5.1.2 Taxes

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (excluding taxes on the Company's net income) imposed on or based upon the provision, sale, or use of Communications Services.

##### 5.5.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or users for services and facilities furnished to the Customer by the Company.

5.5.2.1 Non-recurring installation charges are due and payable within 30 days of presentment of an invoice to the Customer.

## COMMUNICATIONS SERVICES

### 5. GENERAL REGULATIONS (cont'd)

#### 5.5 PAYMENT ARRANGEMENTS (cont'd)

##### 5.5.2 Billing and Collection of Charges (cont'd)

5.5.2.2 The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided. Recurring charges are due and payable within 30 days of presentment of an invoice to the Customer for the service or facility furnished. A service or facility may be discontinued for nonpayment of a bill. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period.

5.5.2.3 Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff. Billing accrues through and includes the day that the service, circuit, arrangement, or component is discontinued. Monthly charges will be billed one month in advance, except where prohibited by law or as otherwise provided in this tariff. Taxes will be separately stated on the Customer's bill.

5.5.2.4 Fractional Charges: When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

5.5.2.5 If any portion of the payment is received by the Company more than thirty (30) days after the payment date as set forth in 5.5.2.1 and 5.5.2.2 preceding, or if any portion of the payment is received by the Company in funds that are not immediately available to the Company, then a late payment penalty shall be due to the Company. A late payment charge of 1.5% per month or the highest interest rate which may be applied under state law for commercial transactions will be assessed to any balance carried forward to the next month's bill in accordance with N.J.A.C. 14:3-7.13. A late payment charge shall not be approved for a rate schedule applicable to a state, county or municipal government entity. (D)

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.5 PAYMENT ARRANGEMENTS (cont'd)

5.5.2.5 (cont'd)

If service is disconnected by the Company in accordance with Section 5.5.8, Discontinuance of Service, following, and later reinstalled, service will be subject to all applicable installation charges. If service is suspended by the company and later restored, service will be subject to all applicable restoration charges.

In addition, the following regulations are applicable to late payment penalties:

- a) Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge.
- b) The late payment charge does not apply to final accounts.
- c) The late payment charge does not apply to disputed amounts that are associated with unpaid balances. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill.

(D)

(D)

5.5.2.6 The Customer will be assessed a \$15.00 charge for each check submitted by the Customer to the Company which a financial institution refuses to honor for insufficient funds or a non-existent account. (T)

5.5.2.7 All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) is received by the Company. For the purpose of this section, "notice" is defined as verbal or written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.5 PAYMENT ARRANGEMENTS (cont'd)

5.5.2.7 (cont'd)

- 1) In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer, and the Company the Customer should request the Company to provide an in-depth review of the disputed amount.
- 2) If after investigation and review by the Company, a disagreement remains as to the disputed amount, the Customer may file an appropriate complaint with:

New Jersey Board of Public Utilities  
Division of Customer Relations  
2 Gateway Center  
Newark, NJ 07102  
(973) 648-2350  
(800) 624-0241

- 3) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment by the Customer.

5.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to two months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited (T) to the Customer's initial bill. An advance payment may be required of Customers (T) in addition to a deposit. The Company reserves the right to waive Advance Payments and/or Deposits, at its sole discretion, upon a showing of adequate financial responsibility to the satisfaction of the Company.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.5 PAYMENT ARRANGEMENTS (cont'd)

5.5.4 Deposits

- 5.5.4.1 To safeguard its interests, before a service or facility is furnished, the Company may require a Customer, whose financial responsibility is not established to the satisfaction of the Company, to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. Deposits will be required and handled in accordance with N.J.A.C. 14:3-7.1 through 14.3-7.5. (T)
- 5.5.4.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded in accordance with the N.J.A.C. 14:3-7.3 through N.J.A.C. 14:3-7.5. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- 5.5.4.4 The Company may require a deposit from an existing customer if said customer is delinquent in payment in accordance with N.J.A.C. 14:3-7.3, Customers in default. The Company shall allow a Customer to enter into a reasonable deferred payment agreement if said Customer is presently unable to pay a total outstanding bill in accordance with N.J.A.C. 14:3-7.13, "Disputes as to bills".
- 5.5.4.5 The Company shall not require any person it knows to be a recipient of public assistance, supplementary security income, or additional state public assistance payments to post a security deposit.
- 5.5.4.6 Customers who have a recent payment history with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment. (D)
- 5.5.4.7 New deposits from Customers shall be in accordance with N.J.A.C. 14:3-7.2, "Deposits to insure credit of new customers" and N.J.A.C. 14:3-7.5, "Return of deposits".

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.5 PAYMENT ARRANGEMENTS (cont'd)

5.5.5 Overpayments

(D)

5.5.6 Adjusted Payment Schedule

(D)

5.5.7 Quarterly Payment Plan

(D)

5.5.8 Discontinuance of Service for Cause

The Company shall, upon reasonable notice, when it can be reasonably given, have the right to suspend or curtail or discontinue service for the following reasons:

5.5.8.1 For the purpose of making permanent or temporary repairs, changes or improvements in any part of its system;

5.5.8.2 For compliance in good faith with any governmental order or directive notwithstanding such order or directive subsequently may be held to be invalid;

5.5.8.3 For any of the following acts or omissions on the part of the customer:

(M)

a) Nonpayment of a valid bill due for service furnished at a present or previous location. The customer(s) of record whose names(s) appear on the bill shall be held responsible for utility service rendered. However, nonpayment for business service shall not be a reason for discontinuance of residential service, except in cases of diversion of service pursuant to N.J.A.C. 14:3-7.16, and service shall not be discontinued for nonpayment of repair charges, merchandise charges, installation of conservation measures and other non-tariff contracted service charges between the customer and the Company, nor shall notice threatening such discontinuance be given;

(M)



COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.5 PAYMENT ARRANGEMENTS (cont'd)

5.5.8.3 (cont'd)

(M)

- b) Tampering with any facility of the Company;
- c) Fraudulent representation in relation to the use of service;
- d) Customer moving from the premises, unless the customer requests that service be continued;
- e) Providing a Company's service to others without approval of the Company;
- f) Failure to make or increase an advance payment or deposit as provided for in these rules or the Company's tariff;
- g) Refusal to contract for service where such contract is required;
- h) Connecting and operating in such manner as to produce disturbing effects on the service of the Company or other customers;
- i) Failure of the customer to comply with any reasonable standard terms and conditions contained in the Company's tariff;
- j) Where the condition of the customer's installation presents a hazard to life or property; and
- k) Failure of customer to repair any faulty facility of the customer.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.5 PAYMENT ARRANGEMENTS (cont'd)

5.5.8 Discontinuance of Service for Cause (cont'd)

5.5.8.4 For refusal of reasonable access to customer's premise for necessary purposes in connection with rendering of service, including meter installation, reading or testing, or the maintenance or removal of the Company's property.

5.5.8.5 Notice of Discontinuance

- a) The Customer shall be given a period of at least fifteen (15) days for payment after the postmark date indicated on the envelope in which the bill was transmitted. In the absence of a postmark, the burden of proving the date of mailing shall be upon the Company. When a customer mails any payment for the net amount of a bill for service, and such payment is received at the Company's office not more than two full business days after the due date printed on the bill, the customer shall be deemed to have made timely payment. A public utility may discontinue service for nonpayment of bills provided it gives the customer, at least ten (10) days' written notice of its intention to discontinue. The notice of discontinuance use shall not be served until the expiration of the fifteen (15) day period.

A new notice shall be served by the company each time it intends to discontinue service for nonpayment of a bill except that no additional notice shall be required when, in response to a notice of discontinuance, payment by check is subsequently dishonored. However, in the case of fraud, illegal use, or when it is clearly indicated that the customer is preparing to leave, immediate payment of accounts may be required.

(D)

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.5 PAYMENT ARRANGEMENTS (cont'd)

5.5.8 Discontinuance of Service for Cause (cont'd)

5.5.8.5 (cont'd)

(D)  
—  
(D)

- b) When the customer is a public utility under the Board's jurisdiction, the serving utility shall concurrently serve a copy of the notice of discontinuance on the Board.

(D)  
—  
(D)

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.5 PAYMENT ARRANGEMENTS (cont'd)

5.5.8 Discontinuance of Service for Cause (cont'd)

(D)

5.5.8.6 Notice to Company For Cancellation of Service

(D)

A customer desiring to terminate service shall provide Company proper notice of desire to terminate service in accordance with N.J.A.C. 14:3-3.6, 4(b), et seq., which states as follows: A customer wishing to discontinue service must give notice to that effect. Within 48 hours of said notice, the Company shall discontinue service or obtain a meter reading for the purpose of calculating a final bill. Where such notice is not received by the Company, the customer shall be liable for service until the final reading of the meter is taken. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or rate.

5.5.9 Cancellation of Application for Service

Where a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

5.5.9.1 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all other charges levied against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at a rate determined by the New Jersey Board of Public Utilities).

## COMMUNICATIONS SERVICES

### 5. GENERAL REGULATIONS (cont'd)

#### 5.5 PAYMENT ARRANGEMENTS (cont'd)

##### 5.5.9 Cancellation of Application for Service (cont'd)

5.5.9.2 Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

5.5.9.3 The special charges described in 5.5.9.1 and 5.5.9.2 will be calculated and applied on a case-by-case basis.

##### 5.5.10 Changes In Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

5.5.10.1 Changes in a Customer's service will be implemented only upon execution of a service order requesting a change.

##### 5.5.11 Backbilling

Charges for previously unbilled service or upward adjustments of bills previously rendered to Customers may not be billed beyond 24 months after the error occurred (D) unless the culpable conduct of the Customer caused or contributed to the untimely billing.

Interruptions in service, which are not due to the negligence of, or willful acts of, or noncompliance with the provisions of this tariff by the Customer or an Authorized User, or the operation or malfunction of the facilities, power or equipment provided by the Customer or Authorized User, will be credited to the Customer as set forth in Section 5.6.1 for the part of the service that the interruption affects.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

5.6.1 Credit for Interruptions

5.6.1.1 A credit allowance will be made when an interruption occurs because of a failure of any component furnished under this tariff. An interruption period begins when the Customer reports a service, facility, or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative, but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

5.6.1.2 For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

5.6.1 Credit for Interruptions (cont'd)

5.6.1.3 A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less

| Length of Interruption                     | Interruption Period To be Credited |
|--|------------------------------------|
| Less than 30 minutes                       | None                               |
| 30 minutes up to but not including 3 hours | 1/10 Day                           |
| 3 hours up to but not including 6 hours    | 1/5 Day                            |
| 6 hours up to but not including 9 hours    | 2/5 Day                            |
| 9 hours up to but not including 12 hours   | 3/5 Day                            |
| 12 hours up to but not including 15 hours  | 4/5 Day                            |
| 15 hours up to but not including 24 hours  | One Day                            |

Two or more interruptions of thirty (30) minutes or more during any one twenty-four (24) hour period shall be considered as one interruption. In no event shall such interruption credits exceed one day in any twenty-four (24) hour period.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

5.6.1 Credit for Interruptions (cont'd)

5.6.1.3 (cont'd)

Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over twenty-four (24) hours and less than seventy-two (72) hours will be credited 1/5 day for each 3-hour period or fraction thereof that occurs following the expiration of the initial period of 24 hours. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial period of 72 hours. No more than 30 days credit will be allowed for any one month period.

5.6.2 Limitations on Allowances

No credit allowance will be made for:

- a) Interruptions due to the negligence of, or noncompliance with, the provisions of this tariff by the Customer, Authorized User, or other common carrier providing service connected to the Communications Services of the Company;
- b) Interruptions due to the negligence of any person other than the Company, including, but not limited to, the Customer or other common companies connected to the Company's facilities;
- c) Interruptions of service during any period in which the Company is not given access to the Premises at which the Company provided service is interrupted or terminated;
- d) Interruptions of service that occur or continue due to the Customer's failure to authorize replacement of any element of special construction;



COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

5.6.2 Limitations on Allowances (cont'd)

- e) Interruptions of service during any period when the Customer or Authorized User has released service to the Company for maintenance purposes for a change in service arrangements;
- f) Interruptions caused in the course of routine maintenance, testing and/or adjustment of the Communications Services or facilities related to the provision of service;
- g) Interruptions due to the failure or malfunction of non-Company equipment; or
- h) Interruptions in service during a period in which the Customer continues to use the service on an impaired basis.

5.6.3 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances previously stated in Section 5, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.

5.6.3.1 An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator will be given as follows:

- a) For free or no-charge published directory listings, credit will be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line affected, for the life of the directory or the charge period during which the error, mistake, or omission occurs.
- b) For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake, or omission occurs.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

5.6.3 Directory Errors (cont'd)

5.6.3.1 (cont'd)

- c) For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company will be allowed a period of three business days to make a correction. If the correction is not made in that time, credit will be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.
- d) The total amount of the credit provided for in the preceding Paragraphs (a), (b), and (c) shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in Paragraph (c), for the line or lines in question.
- e) Such allowance or credits as specified in Paragraphs (a), (b), and (c) preceding, will be given upon notice to the Company by the Customer that such error, mistake, or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company will credit without the requirement of notification by the Customer.

5.6.4 Cancellation For Service Interruption

Cancellation or termination for service interruption to Business Customers is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this revision applies only to the single circuit which has been subject to the usage or cumulative service credits.

## COMMUNICATIONS SERVICES

### 5. GENERAL REGULATIONS (cont'd)

#### 5.7 CANCELLATION OF SERVICE

If a Customer on or after the Service Commencement Date cancels or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 5.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 5.5.2: all costs, fees and expenses reasonably incurred in connection with 1) all Non-recurring charges reasonably expended by Company to establish service to Customer, plus 2) all recurring charges specified in the applicable service order for the balance of the then current term.

#### 5.8 VOLUNTARY SUSPENSION OF SERVICE

At the request of Customer, communications services will be temporarily suspended for any period exceeding one month. The rates applicable during this suspension of service period are set forth in Section 14.1.

#### 5.9 COMMUNICATIONS SERVICES PRICING

(D)

##### 5.9.1 Promotional Programs

The Company may establish promotional programs wherein it may waive non-recurring charges or reduce recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

##### 5.9.2 Time Sensitive Usage Rates

Where charges for a service are based on the duration of time a call is connected, the following rules apply:

##### 5.9.2.1 Unless otherwise specified, all calls are timed in one minute increments.

COMMUNICATIONS SERVICES

5. GENERAL REGULATIONS (cont'd)

5.9 COMMUNICATIONS SERVICES PRICING (cont'd)

5.9.2 Time Sensitive Usage Rates

5.9.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

5.9.2.3 Timing terminates on all calls when the calling party hangs up or the Company's Network receives an on-hook signal from the terminating carrier.

Where charges for a service are based on the distance between the calling and called stations, the following rules apply:

5.9.3.1 Distance is measured as the airline distance between the Rate Centers of the calling and called stations. The Rate Center is a set of geographic coordinates, as referenced in the National Exchange Carrier Association, Inc. (NECA) Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of the seven-digit telephone numbers of the stations). Where there is no telephone number associated with a station connected to the Company's switched network, the Rate Center for the Customer's main telephone number will apply.

5.9.3.2 The airline distance between any two Rate Centers is determined as follows:

- a) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above referenced NECA tariff.
- b) Compute the difference between the "V" coordinates of each Rate Center and the "H" coordinates of each rate center.
- c) Square each difference obtained in (b) above.
- d) Add the squares together and divide by 10.
- e) Take the square root of the number obtained in (d) above and round the result to the next higher whole number. This is the airline mileage between the two Rate Centers for pricing purposes.

## COMMUNICATIONS SERVICES

### 6. LOCAL EXCHANGE SERVICE

#### 6.1 GENERAL

Exchange service provides access to the exchange system of the Company, and consists of a termination at the Customer's premises and connects to a line to the central office serving the area in which the Customer is located. Connection at the central office to switching equipment permits communication with other Customers. Two or more local exchange services from different exchanges are not allowed on the same premises.

##### 6.1.1 Touch Tone Service

Touch Tone Calling Service is an arrangement of special central office equipment and telephones equipped with push buttons for originating calls by means of tones.

Touch Tone Service is furnished in connection with all classes and grades of local service at no additional charge.

#### 6.2 CLASS OF SERVICE

Telephone Service is classed as residence or business.

The determination as to whether service should be classified as residence or business is based upon the character of the directory listings and the character of the premises where the service is located.

##### 6.2.1 Business Service

Service is classified as business service where it is located on premises which are of a business, institutional or occupational type and the service includes a yellow page listing.

##### 6.2.2 Residential Service

Service is classified as residential service where the service is located on residential premises and where the listing is in the name of the individuals without a business designation.

## COMMUNICATIONS SERVICES

### 6. LOCAL EXCHANGE SERVICE (cont'd)

#### 6.3 TYPE OF SERVICE

The following applies to unassisted Customer calling:

##### 6.3.1 Flat Rate Service

Flat rate service allows unlimited calling within the local service area of the exchange.

##### 6.3.2 Message Rate Service

Message rate service allows a limited number of calls to be place within the local service area of an exchange. A message charge applies for each additional call beyond that limited number.

##### 6.3.3 Per Call Service

Service for which charges are made according to a measured amount of usage. Rates include a basic access charge, usage and a time of day discount on local calls made within the exchange and in the extended local area.

#### 6.4 GRADE OF SERVICE

##### 6.4.1 Individual Line Service

Individual line service is the grade of exchange service providing a main station and a central office line for one Customer only.

##### 6.4.2 Auxiliary Line Service

- a) An auxiliary line is an additional individual line furnished only to a Customer receiving individual line service at the same location.
- b) Individual and auxiliary lines of the same Customer may be grouped for incoming service provided the lines are of the same class (business or residence) and terminate in the same premises and in the same building. Such grouping is termed "central office line hunting service," and is subject to additional rates and charges as set forth in Section 7.

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.4 GRADE OF SERVICE (cont'd)

6.4.2 Auxiliary Line Service (cont'd)

- c) For each auxiliary line, one listing is allowed without charge, subject to the regulations for such listings in Section 10, Directory Listings.
- d) For each auxiliary line furnished to a flat rate Customer, a monthly rate equivalent to the rate for individual line flat rate service is charged.
- e) For each auxiliary line furnished to a message rate Customer, a monthly rate equivalent to the rate for individual line message rate service is charged, and the individual line message allowance applies. Computations of the Customer's message allowance and usage of additional local messages are based on the total message allowance and the total usage from main and auxiliary lines.
- f) Additional local messages are charged at the rates set forth in Section 6.8.

6.5 OPERATOR SERVICES

Operator assisted local telephone calls are subject to surcharges at the amounts specified for operator-assisted message toll telephone calls listed in Section 11.7.

6.6 EXCHANGE AREAS AND LOCAL ACCESS AND TRANSPORT AREAS

Exchange areas and Local Access and Transport Areas (LATAs) are defined in Section 3 and are further described in 6.7 following.

- 6.6.1 Calls to the exchange areas shown in 6.7 following are unmeasured under flat rate service and, under message rate service, one local message unit applies to such calls for the initial period.

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.6 EXCHANGE AREAS AND LOCAL ACCESS AND TRANSPORT AREAS (cont'd)

6.6.2 Exchange areas are classified by rate groups for the purpose of establishing local service charges. The rate group classification is based on the end-user population in the local service area.

The limits of these rate groups are:

| <u>Rate Groups</u> | <u>End-User Population<br/>in Local Service Area</u> |
|--------------------|--|
| A                  |  |
| B                  | 40,001 - 115,000                                     |
| C                  | 115,001 - 300,000                                    |
| D                  | 300,001 - 600,000                                    |

6.6.3 There are three (3) Local Access and Transport Areas (LATAs) in New Jersey, *i.e.*, Atlantic Coastal, Delaware Valley and North Jersey, which encompass contiguous local exchange areas as listed in 6.7 following. The Atlantic Coastal LATA encompasses eighteen (18) exchange areas in the southeastern portion of New Jersey; the Delaware Valley LATA encompasses fifty-three (53) exchange areas in the southwestern and west-central portions of New Jersey; and the North Jersey LATA encompasses one hundred and nine (109) exchange areas in the northern and east-central portions of New Jersey.



COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS

| Exchange Area       | Rate Group | LATA             | Exchange Areas Included in Local Service Area   |
|---------------------|------------|------------------|---|
| .ALLENTOWN          | B          | Delaware Valley  | .Allentown, .Hightstown, .Mercerville, .New Egypt   |
| *ASBURY PARK        | B          | North Jersey     | *Asbury Park, *Belmar, *Deal, *Eatontown, *Long Branch, *Spring Lake  |
| .ATLANTIC CITY      | B          | Atlantic Coastal | .Atlantic City, .Brigantine, .Ocean City, .Pleasantville, .Somers Point   |
| *ATLANTIC HIGHLANDS | B          | North Jersey     | *Atlantic Highlands, *Keansburg, *Keyport, *Long Branch, *Middleton, *Red Bank  |
| .AVALON             | B          | Atlantic Coastal | .Avalon, .Cape May Ct. House, .Dennisville, .Ocean City, .Sea Isle City, .Wildwood  |
| .BARNEGAT           | B          | Atlantic Coastal | .Barnegat, .Beach Haven, *Toms River, .Tuckerton  |
| #BAYONNE            | D          | North Jersey     | #Bayonne, @Elizabeth, Jersey City, #Newark, Union City  |
| .BEACH HAVEN        | B          | Atlantic Coastal | .Barnegat, .Beach Haven, .Brigantine, .Pleasantville, .Tuckerton  |
| .BEAVER BROOK       | C          | Delaware Valley  | .Beaver Brook, .Blackwood, .Camden, .Collingswood, .Gloucester, .Haddonfield, .Haddon Heights, .Laurel Springs, .Merchantville, .Wenonah, .Woodbury         |
| # BELLEVILLE        | D          | North Jersey     | #Belleville, #Bloomfield, Kearny, #Newark, #Nutley, #Orange, #Passaic, #Paterson, Rutherford, #Verona   |
| *BELMAR             | B          | North Jersey     | *Asbury Park, *Belmar, *Deal, *Farmingdale, *Long Branch, *Manasquan, *Spring Lake  |
| .BERLIN             | B          | Delaware Valley  | .Berlin, .Haddonfield, .Hammonton, .Laurel Springs, .Marlton, .Medford, .Vincentown   |
| @BERNARDSVILLE      | B          | North Jersey     | @Bernardsville, # Mendham, @Millington, #Morristown, #Mount Freedom, @Peapack   |
| .BLACKWOOD          | C          | Delaware Valley  | .Beaver Brook, .Blackwood, .Glassboro, .Gloucester, .Haddon Heights, .Laurel Springs, .Pitman, .Wenonah, .Williamstown, .Woodbury                           |
| #BLOOMFIELD         | D          | North Jersey     | #Belleville, #Bloomfield, #Caldwell, Kearny, #Little Falls, #Livingston, #Newark, #Nutley, #Orange, #Passaic, #Paterson, Rutherford, #South Orange, #Verona |

. Indicates 609 Area  
 @ Indicates 908 Area  
 \* Indicates 732 Area  
 # Indicates 973 Area

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area         | Rate Group | LATA             | Exchange Areas Included in Local Service Area   |
|-----------------------|------------|------------------|---|
| #BOONTON              | B          | North Jersey     | #Boonton, #Butler, #Caldwell, #Morristown, #Rockaway, #Whippany   |
| .BORDENTOWN           | C          | Delaware Valley  | .Bordentown, .Burlington, .Ewing, .Florence, .Fort Dix, .Mercerville, .New Egypt, .Trenton                                |
| *BOUND BROOK          | C          | North Jersey     | *Bound Brook, *Dunellen, *East Millstone, @Millington, *New Brunswick, @Plainfield, @Somerville                           |
| .BRIDGETON            | B          | Delaware Valley  | .Bridgeton, .Cedarville, .Elmer, .Millville, .Port Norris, .Vineland  |
| .BRIGANTINE           | B          | Atlantic Coastal | .Atlantic City, .Beach Haven, .Brigantine, .Ocean City, .Pleasantville, .Somers Point, .Tuckerton                         |
| .BURLINGTON           | B          | Delaware Valley  | .Bordentown, .Burlington, .Florence, .Mount Holly, .Riverside   |
| #BUTLER               | B          | North Jersey     | #Boonton, #Butler, #Newfoundland, Oakland, #Pompton Lakes   |
| #CALDWELL             | C          | North Jersey     | #Bloomfield, #Boonton, #Caldwell, #Little Falls, #Livingston, #Mountain View, #Orange, #Rockaway, #Verona, #Whippany      |
| .CAMDEN               | C          | Delaware Valley  | .Beaver Brook, .Camden, .Collingswood, .Gloucester, .Haddonfield, .Haddon Heights, .Merchantville, .Moorestown, .Riverton |
| .CAPE MAY COURT HOUSE | B          | Atlantic Coastal | .Avalon, .Cape May Ct. House, .Dennisville, .Ocean City, .Sea Isle City, .Wildwood  |
| *CARTERET             | C          | North Jersey     | *Carteret, @Cranford, @Elizabeth, @Linden, *Metuchen, *Perth Amboy, *Rahway, @Roselle, *South Amboy, *Woodbridge          |
| .CEDARVILLE           | B          | Delaware Valley  | .Bridgeton, .Cedarville, .Millville, .Port Norris, .Vineland  |
| #CHATHAM              | B          | North Jersey     | #Chatham, #Livingston, #Madison, #Millburn, #South Orange, @Summit, #Whippany   |
| CLIFFSIDE             | C          | North Jersey     | Cliffside, Dumont, Englewood, Hackensack, Hasbrouck Hts., Leonia, Rutherford, Teaneck, Union City                         |

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area   | Rate Group | LATA             | Exchange Areas Included in Local Service Area  |
|-----------------|------------|------------------|--|
| CLOSTER         | C          | North Jersey     | Closter, Dumont, Englewood, Leonia, Oradell, Park Ridge, Teaneck, Westwood   |
| .COLLINGSWOOD   | C          | Delaware Valley  | .Beaver Brook, .Camden, .Collingswood, .Glouster, .Haddonfield, .Haddon Heights, .Laurel Springs, .Marlton, .Merchantville         |
| Cragmere        | B          | North Jersey     | Cragmere, #Erskine Lakes, Ramsey, Ridgewood, Wyckoff   |
| .CRANBURY       | B          | Delaware Valley  | .Cranbury, *Englishtown, *Franklin Park, .Hightstown, *Jamesburg, *Monmouth Junction, .Plainsboro, .Princeton                      |
| @CRANFORD       | C          | North Jersey     | *Carteret, @Cranford, @Elizabeth, @Fanwood, @Linden, #Millburn, *Rahway, @Roselle, #South Orange, @Summit, @Unionville, @Westfield |
| *DEAL           | B          | North Jersey     | *Asbury Park, *Belmar, *Deal, *Eatontown, *Long Branch, *Red Bank, *Spring Lake  |
| .DENNISVILLE    | B          | Atlantic Coastal | .Avalon, .Cape May Ct. House, .Dennisville, .Port Norris, .Sea Isle City, .Tuckahoe, .Wildwood                                     |
| #DOVER          | B          | North Jersey     | #Dover, #Hopatcong, #Morristown, #Mount Freedom, #Netcong, #Rockaway, #Succasunna  |
| DUMONT          | C          | North Jersey     | Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Leonia, Oradell, Park Ridge, Teaneck, Westwood                       |
| *DUNELLEN       | C          | North Jersey     | *Bound Brook, *Dunellen, *East Millstone, @Fanwood, @Millington, *New Brunswick, @Plainfield, @Somerville                          |
| *EAST MILLSTONE | C          | North Jersey     | @Belle Mead, *Bound Brook, *Dunellen, *East Millstone, *Franklin Park, *Monmouth Junction, @Neshanic, *New Brunswick, @Somerville  |
| *EATONTOWN      | C          | North Jersey     | *Asbury Park, *Deal, *Eatontown, *Farmingdale, *Freehold, *Long Branch, *Middletown, *Red Bank                                     |
| .EGG HARBOR     | A          | Atlantic Coastal | .Egg Harbor, .Hammonton, .Mays Landing, .Pleasantville   |

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6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area  | Rate Group | LATA            | Exchange Areas included in Local Service Area  |
|----------------|------------|-----------------|--|
| @ELIZABETH     | D          | North Jersey    | #Bayonne, *Carteret, @Cranford, @Elizabeth, @Linden, #Newark, #Orange, *Rahway, @Roselle, #South Orange, @Unionville, @Westfield |
| .ELMER         | B          | Delaware Valley | .Bridgeton, .Elmer, .Franklinville, .Vineland  |
| ENGLEWOOD      | C          | North Jersey    | Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Hts., Leonia, Oradell, Teaneck                           |
| *ENGLISHTOWN   | B          | North Jersey    | .Cranbury, *Englishtown, *Freehold, .Hightstown, *Jamesburg, *Matawan, *South River  |
| #ERSKINE LAKES | B          | North Jersey    | Cragmere, #Erskine Lakes, Oakland, #Pompton Lakes, Ramsey, #West Milford   |
| .EWING         | C          | Delaware Valley | .Bordentown, .Ewing, .Lawrenceville, .Mercerville, .Pennington, .Princeton, .Trenton   |
| FAIR LAWN      | D          | North Jersey    | Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Hts., #Hawthorne, Oradell, #Passaic, #Paterson, Ridgewood, Teaneck           |
| @FANWOOD       | C          | North Jersey    | @Cranford, *Dunellen, @Fanwood, #Millburn, @Plainfield, *Rahway, @Roselle, @Summit, @Westfield                                   |
| *FARMINGDALE   | B          | North Jersey    | *Belmar, *Eatontown, *Farmingdale, *Freehold, *Lakewood, *Spring Lake  |
| .FLORENCE      | B          | Delaware Valley | .Bordenton, .Burlington, .Florence, .Fort Dix, .Mount Holly, .Riverside  |
| .FORT DIX      | B          | Delaware Valley | .Bordenton, .Florence, .Fort Dix, .Mount Holly, .New Egypt, .Pemberton, .Vincentown  |
| *FRANKLIN PARK | C          | North Jersey    | .Cranbury, *East Millstone, *Franklin Park, *Monmouth Junction, *New Brunswick, .Plainsboro, .Princeton, *South River            |
| .FRANKLINVILLE | B          | Delaware Valley | .Elmer, .Franklinville, .Glassboro, .Pitman, .Vineland, .Williamstown  |
| *FREEHOLD      | B          | North Jersey    | *Eatontown, *Englishtown, *Farmingdale, *Freehold, *Holmdel, *Lakewood, *Matawan   |
| .GLASSBORO     | B          | Delaware Valley | .Blackwood, .Franklinville, .Glassboro, .Mullica Hill, .Pitman, .Wenonah, .Williamstown, .Woodstown                              |

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6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area   | Rate Group | LATA             | Exchange Areas Included in Local Service Area   |
|-----------------|------------|------------------|---|
| .GLOUCESTER     | C          | Delaware Valley  | .Beaver Brook, .Blackwood, .Camden, .Collingswood, .Gloucester, .Haddonfield, .Haddon Heights, .Laurel Springs, .Merchantville, .Paulsboro, .Wenonah, .Woodbury |
| HACKENSACK      | D          | North Jersey     | Cliffside, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Hts., Leonia, Oradell, #Passaic, Ridgewood, Rutherford, Teaneck, Union City, Westwood            |
| @HACKETTSTOWN   | A          | North Jersey     | @Great Meadows, @Hackettstown, @Long Valley, #Netcong, @Washington  |
| .HADDONFIELD    | C          | Delaware Valley  | .Beaver Brook, .Berlin, .Camden, .Collingswood, .Gloucester, .Haddonfield, .Haddon Heights, .Laurel Springs, .Marlton, .Merchantville, .Moorestown              |
| .HADDON HEIGHTS | C          | Delaware Valley  | .Beaver Brook, .Blackwood, .Camden, .Collingswood, .Gloucester, .Haddonfield, .Haddon Heights, .Laurel Springs, .Merchantville, .Woodbury                       |
| .HAMMONTON      | B          | Atlantic Coastal | .Berlin, .Egg Harbor, .Hammonton, .Mays Landing, .Milmay, .Williamstown   |
| HASBROUCK HTS.  | D          | North Jersey     | Cliffside, Englewood, Fair Lawn, Hackensack, Hasbrouck Hts., Leonia, #Nutley, #Passaic, Rutherford, Teaneck   |
| #HAWTHORNE      | C          | North Jersey     | Fair Lawn, #Hawthorne, #Little Falls, #Mountain View, Oradell, #Passaic, #Paterson, Ramsey, Ridgewood, Wyckoff  |
| .HIGHTSTOWN     | B          | Delaware Valley  | .Allentown, .Cranbury, *Englishtown, .Hightstown, .Mercerville, .Plainsboro   |
| *HOLMDEL        | B          | North Jersey     | *Freehold, *Holmdel, *Keyport, *Matawan, *Middletown, *Red Bank   |
| #HOPATCONG      | B          | North Jersey     | #Dover, #Hopatcong, #Mount Freedom, #Netcong, #Newfoundland, #Rockaway, #Succasunna   |
| .HOPEWELL       | A          | Delaware Valley  | @Belle Mead, .Hopewell, .Lambertville, .Lawrenceville, @Neshanic, .Pennington, .Princeton   |
| *JAMESBURG      | B          | North Jersey     | .Cranbury, *Englishtown, *Jamesburg, *Monmouth Junction, .Plainsboro, *South River  |

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6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area   | Rate Group | LATA            | Exchange Areas Included in Local Service Area  |
|-----------------|------------|-----------------|--|
| JERSEY CITY     | D          | North Jersey    | #Bayonne, Jersey City, Kearny, #Newark, Union City   |
| *KEANSBURG      | B          | North Jersey    | *Atlantic Highlands, *Keansburg, *Keyport, *Matawan, *Middletown, *Red Bank  |
| KEARNY          | D          | North Jersey    | #Belleville, #Bloomfield, Jersey City, Kearny, #Newark, #Nutley, #Orange, Rutherford, Union City                                 |
| *KEYPORT        | B          | North Jersey    | *Atlantic Highlands, *Holmdel, *Keansburg, *Keyport, *Matawan, *Middletown, *Perth Amboy, *South Amboy                           |
| *LAKEHURST      | B          | North Jersey    | *Lakehurst, *Lakewood, *Toms River   |
| *LAKEWOOD       | C          | North Jersey    | *Farmingdale, *Freehold, *Lakehurst, *Lakewood, *Point Pleasant, *Toms River   |
| .LAMBERTVILLE   | A          | Delaware Valley | .Hopewell, .Lambertville, .Pennington  |
| .LAUREL SPRINGS | C          | Delaware Valley | .Beaver Brook, .Berlin, .Blackwood, .Collingswood, .Gloucester, .Haddonfield, .Haddon Hts., .Laurel Springs                      |
| .LAWRENCEVILLE  | C          | Delaware Valley | .Ewing, .Hopewell, .Lawrenceville, .Mercerville, .Pennington, .Plainsboro, .Princeton, .Trenton                                  |
| LEONIA          | C          | North Jersey    | Cliffside, Closter, Dumont, Englewood, Hackensack, Hasbrouck Hts., Leonia, Teaneck   |
| @LINDEN         | C          | North Jersey    | *Carteret, @Cranford, @Elizabeth, @Linden, *Rahway, @Roselle, @Unionville, @Westfield, *Woodbridge                               |
| #LITTLE FALLS   | D          | North Jersey    | #Bloomfield, #Caldwell, #Hawthorne, #Little Falls, #Mountain View, #Nutley, #Orange, #Passaic, #Paterson, #Verona                |
| #LIVINGSTON     | D          | North Jersey    | #Bloomfield, #Caldwell, #Chatham, #Livingston, #Madison, #Millburn, #Newark, #Orange, #South Orange, @Summit, #Verona, #Whippany |
| *LONG BRANCH    | C          | North Jersey    | *Asbury Park, *Atlantic Highlands, *Belmar, *Deal, *Eatontown, *Long Branch, *Red Bank, *Spring Lake                             |
| #MADISON        | C          | North Jersey    | #Chatham, #Livingston, #Madison, #Millburn, #Morristown, #South Orange, @Summit, #Whippany                                       |

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area  | Rate Group | LATA             | Exchange Areas Included in Local Service Area   |
|----------------|------------|------------------|---|
| *MANASQUAN     | B          | North Jersey     | *Belmar, *Manasquan, *Point Pleasant, *Spring Lake  |
| .MARLTON       | B          | Delaware Valley  | .Berlin, .Collingswood, .Haddonfield, .Marlton, .Medford, .Moorestown, .Vincentown  |
| *MATAWAN       | C          | North Jersey     | *Englishtown, *Freehold, *Holmdel, *Keansburg, *Keyport, *Matawan, *Middletown, *Perth Amboy, *South Amboy, *South River              |
| .MAYS LANDING  | B          | Atlantic Coastal | .Egg Harbor, .Hammonton, .Mays Landing, .Milmay, .Pleasantville, .Tuckahoe  |
| .MEDFORD       | B          | Delaware Valley  | .Berlin, .Marlton, .Medford, .Moorestown, .Mount Holly, .Pemberton, .Vincentown   |
| #MENDHAM       | B          | North Jersey     | @Bernardsville, @Chester, #Mendham, #Morristown, #Mount Freedom, @Peapack, #Succasunna  |
| .MERCERVILLE   | C          | Delaware Valley  | .Allentown, .Bordentown, .Ewing, .Hightstown, .Lawrenceville, .Mercerville, .Plainsboro, .Trenton                                     |
| .MERCHANTVILLE | C          | Delaware Valley  | .Beaver Brook, .Camden, .Collingswood, .Gloucester, .Haddonfield, .Haddon Heights, .Merchantville, .Moorestown, .Riverside, .Riverton |
| *METUCHEN      | C          | North Jersey     | *Carteret, *Metuchen, *New Brunswick, *Perth Amboy, @Plainfield, *Rahway, *South Amboy, *Woodbridge                                   |
| *MIDDLETOWN    | B          | North Jersey     | *Atlantic Highlands, *Eatontown, *Holmdel, *Keansburg, *Keyport, *Matawan, *Middletown, *Red Bank                                     |
| @MILFORD       | A          | North Jersey     | @Bloomsbury, @Frenchtown, @Milford, @Phillipsburg   |
| #MILLBURN      | D          | North Jersey     | #Chatham, @Cranford, @Fanwood, #Livingston, #Madison, #Millburn, #Newark, @Roselle, #South Orange, @Summit, @Unionville, @Westfield   |
| @MILLINGTON    | C          | North Jersey     | @Bernardsville, *Bound Brook, *Dunellen, @Millington, @Plainfield, @Somerville, @Summit   |
| .MILLVILLE     | B          | Delaware Valley  | .Bridgeton, .Cedarville, .Millville, .Milmay, .Port Norris, .Tuckahoe, .Vineland  |

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area      | Rate Group | LATA             | Exchange Areas Included in Local Service Area   |
|--------------------|------------|------------------|---|
| .MILMAY            | B          | Atlantic Coastal | .Hammonton, .Mays Landing, .Millville, .Milmay, .Tuckahoe, .Vineland  |
| *MONMOUTH JUNCTION | B          | North Jersey     | .Cranbury, *East Millstone, *Franklin Park, *Jamesburg, *Monmouth Junction, .Plainsboro, .Princeton   |
| .MOORESTOWN        | C          | Delaware Valley  | .Camden, .Haddonfield, .Marlton, .Medford, .Merchantville, .Moorestown, .Mount Holly, .Riverside, .Riverton   |
| #MORRISTOWN        | C          | North Jersey     | @Bernardsville, #Boonton, #Dover, #Madison, #Mendham, #Morristown, #Mount Freedom, #Rockaway, #Whippany   |
| #MOUNTAIN VIEW     | C          | North Jersey     | #Caldwell, #Hawthorne, #Little Falls, #Mountain View, Oakland, #Passaic, #Paterson, #Pompton Lakes, #Verona, Wyckoff  |
| #MOUNT FREEDOM     | B          | North Jersey     | @Bernardsville, #Dover, #Hopatcong, #Mendham, #Morristown, #Mount Freedom, .Mount Holly, #Rockaway, #Succasunna   |
| .MOUNT HOLLY       | B          | Delaware Valley  | .Burlington, .Florence, .Fort Dix, .Medford, .Moorestown, .Mount Holly, .Pemberton, .Vincentown   |
| .MULLICA HILL      | B          | Delaware Valley  | .Glassboro, .Mullica Hill, .Paulsboro, .Penns Grove, .Pitman, .Salem, .Swedesboro, .Wenonah, .Woodbury, .Woodstown  |
| @NESHANIC          | A          | North Jersey     | @Belle Mead, *East Millstone, .Hopewell, @Neshanic, @Somerville   |
| #NETCONG           | B          | North Jersey     | #Dover, @Hackettstown, #Hopatcong, #Mount Freedom, #Netcong, #Succasunna  |
| #NEWARK            | D          | North Jersey     | #Bayonne, #Belleville, #Bloomfield, @Elizabeth, Jersey City, Kearny, #Livingston, #Millburn, #Newark, #Nutley, #Orange, #South Orange, @Unionville, #Verona |
| *NEW BRUNSWICK     | C          | North Jersey     | *Bound Brook, *Dunellen, *East Millstone, *Franklin Park, *Metuchen, *New Brunswick, @Somerville, *South River  |

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6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area | Rate Group | LATA             | Exchange Areas Included in Local Service Area  |
|---------------|------------|------------------|--|
| .NEW EGYPT    | A          | Delaware Valley  | .Allentown, .Bordentown, .Fort Dix, .New Egypt, .Pemberton   |
| #NEWFOUNDLAND | A          | North Jersey     | #Butler, #Hopatcong, #Newfoundland, #West Milford  |
| #NUTLEY       | D          | North Jersey     | #Belleville, #Bloomfield, Hasbrouck Hts., Kearny, #Little Falls, #Newark, #Nutley, #Orange, #Passaic, #Paterson, Rutherford, #Verona                           |
| OAKLAND       | B          | North Jersey     | #Butler, #Erskine Lakes, #Mountain View, Oakland, #Pompton Lakes, Ramsey, Wyckoff  |
| .OCEAN CITY   | C          | Atlantic Coastal | .Atlantic City, .Avalon, .Brigantine, .Cape May Ct. House, .Ocean City, .Pleasantville, .Sea Isle City, .Somers Point, .Tuckahoe, .Wildwood                    |
| ORADELL       | C          | North Jersey     | Closter, Dumont, Englewood, Fair Lawn, Hackensack, #Hawthorne, Oradell, Park Ridge, Ridgewood, Teaneck, Westwood   |
| #ORANGE       | D          | North Jersey     | #Belleville, #Bloomfield, #Caldwell, @Elizabeth, Kearny, #Little Falls, #Livingston, #Millburn, #Newark, #Nutley, #Orange, #South Orange, @Unionville, #Verona |
| PARK RIDGE    | C          | North Jersey     | Closter, Dumont, Oradell, Park Ridge, Ramsey, Ridgewood, Westwood  |
| #PASSAIC      | D          | North Jersey     | #Belleville, #Bloomfield, Fair Lawn, Hackensack, Hasbrouck Hts., #Hawthorne, #Little Falls, #Mountain View, #Nutley, #Passaic, #Paterson, Rutherford           |
| #PATERSON     | D          | North Jersey     | #Belleville, #Bloomfield, Fair Lawn, #Hawthorne, #Little Falls, #Mountain View, #Nutley, #Passaic, #Paterson, Ridgewood  |
| .PAULSBORO    | B          | Delaware Valley  | .Gloucester, .Mullica Hill, .Paulsboro, .Penns Grove, .Swedesboro, .Wenonah, .Woodbury, .Woodstown   |
| @PEAPACK      | B          | North Jersey     | @Bernardsville, @Chester, #Mendham, @Oldwick, @Peapack, @Somerville, #Succasunna   |

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area   | Rate Group | LATA             | Exchange Areas Included in Local Service Area   |
|-----------------|------------|------------------|---|
| .PEMBERTON      | B          | Delaware Valley  | .Fort Dix, .Medford, .Mount Holly, .New Egypt, .Pemberton, .Vincentown  |
| .PENNINGTON     | B          | Delaware Valley  | .Ewing, .Hopewell, .Lambertville, .Lawrenceville, .Pennington, .Princeton   |
| .PENNS GROVE    | B          | Delaware Valley  | .Mullica Hill, .Paulsboro, .Penns Grove, .Salem, .Swedesboro, .Woodbury, .Woodstown   |
| *PERTH AMBOY    | C          | North Jersey     | *Carteret, *Keyport, *Matawan, *Metuchen, *Perth Amboy, *Rahway, *South Amboy, *Woodbridge  |
| @PHILLIPSBURG   | B          | North Jersey     | #Bloomfield, @Milford, @Phillipsburg, @Washington   |
| .PITMAN         | B          | Delaware Valley  | .Blackwood, .Franklinville, .Glassboro, .Mullica Hill, .Pitman, .Swedesboro, .Wenonah, .Williamstown, .Woodbury, .Woodstown           |
| @PLAINFIELD     | C          | North Jersey     | *Bound Brook, *Dunellen, @Fanwood, *Metuchen, @Millington, @Plainfield, *Rahway, @Westfield   |
| .PLAINSBORO     | B          | Delaware Valley  | .Cranbury, *Franklin Park, .Hightstown, *Jamesburg, .Lawrenceville, .Mercerville, *Monmouth Junction, .Plainsboro, .Princeton         |
| .PLEASANTVILLE  | C          | Atlantic Coastal | .Atlantic City, .Beach Haven, .Brigantine, .Egg Harbor, .Mays Landing, .Ocean City, .Pleasantville, .Somers Point, .Tuckerton         |
| *POINT PLEASANT | C          | North Jersey     | *Lakewood, *Manasquan, *Point Pleasant, *Seaside Park, *Spring Lake, *Toms River  |
| #POMPTON LAKES  | B          | North Jersey     | #Butler, #Erskine Lakes, #Mountain View, Oakland, #Pompton Lakes, #West Milford   |
| .PORT NORRIS    | B          | Delaware Valley  | .Bridgeton, .Cedarville, .Dennisville, .Millville, .Port Norris, .Vineland  |
| .PRINCETON      | B          | Delaware Valley  | @Belle Mead, .Cranbury, .Ewing, *Franklin Park, .Hopewell, .Lawrenceville, *Monmouth Junction, .Pennington, .Plainsboro, .Princeton   |
| *RAHWAY         | C          | North Jersey     | *Carteret, @Cranford, @Elizabeth, @Fanwood, @Linden, *Metuchen, *Perth Amboy, @Plainfield, *Rahway, @Roselle, @Westfield, *Woodbridge |
| RAMSEY          | B          | North Jersey     | Cragmere, #Erskine Lakes, #Hawthorne, Oakland, Park Ridge, Ramsey, Ridgewood, Westwood, Wyckoff                                       |

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area  | Rate Group | LATA             | Exchange Areas Included in Local Service Area   |
|----------------|------------|------------------|---|
| *RED BANK      | B          | North Jersey     | *Atlantic Highlands, *Deal, *Eatontown, *Holmdel, *Keansburg, *Long Branch, *Middletown, *Red Bank  |
| RIDGEWOOD      | C          | North Jersey     | Cragmere, Fair Lawn, Hackensack, #Hawthorne, Oradell, Park Ridge, #Paterson, Ramsey, Ridgewood, Westwood, Wyckoff   |
| .RIVERSIDE     | B          | Delaware Valley  | .Burlington, .Florence, .Merchantville, .Moorestown, .Riverside, .Riverton  |
| .RIVERTON      | B          | Delaware Valley  | .Camden, .Merchantville, .Moorestown, .Riverside, .Riverton   |
| #ROCKAWAY      | C          | North Jersey     | #Boonton, #Caldwell, #Dover, #Hopatcong, #Morristown, #Mount Freedom, #Rockaway, #Succasunna, #Whippany   |
| @ROSELLE       | C          | North Jersey     | *Carteret, @Cranford, @Elizabeth, @Fanwood, @Linden, #Millburn, *Rahway, @Roselle, #South Orange, @Summit, @Unionville, @Westfield                          |
| RUTHERFORD     | D          | North Jersey     | #Belleville, #Bloomfield, Cliffside, Hackensack, Hasbrouck Hts., Kearny, #Nutley, #Passaic, Rutherford, Union City  |
| .SALEM         | A          | Delaware Valley  | .Mullica Hill, .Penns Grove, .Salem, .Swedesboro, .Woodstown  |
| .SEA ISLE CITY | B          | Atlantic Coastal | .Avalon, .Cape May Ct. House, .Dennisville, .Ocean City, .Sea Isle City, .Wildwood  |
| *SEASIDE PARK  | B          | North Jersey     | *Point Pleasant, *Seaside Park, *Toms River   |
| .SOMERS POINT  | B          | Atlantic Coastal | .Atlantic City, .Brigantine, .Ocean City, .Pleasantville, .Somers Point, .Tuckahoe  |
| @SOMERVILLE    | C          | North Jersey     | *Bound Brook, *Dunellen, *East Millstone, @Millington, @Neshanic, *New Brunswick, @Peapack, @Somerville   |
| *SOUTH AMBOY   | C          | North Jersey     | *Carteret, *Keyport, *Matawan, *Metuchen, *Perth Amboy, *South Amboy, *South River, *Woodbridge   |
| #SOUTH ORANGE  | D          | North Jersey     | #Bloomfield, #Chatham, @Cranford, @Elizabeth, #Livingston, #Madison, #Millburn, #Newark, #Orange, @Roselle, #South Orange, @Summit, @Unionville, @Westfield |

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area | Rate Group | LATA             | Exchange Areas Included in Local Service Area   |
|---------------|------------|------------------|---|
| *SOUTH RIVER  | C          | North Jersey     | *Englishtown, *Franklin Park, *Jamesburg, *Matawan, *New Brunswick, *South Amboy, *South River  |
| *SPRING LAKE  | C          | North Jersey     | *Asbury Park, *Belmar, *Deal, *Farmingdale, *Long Branch, *Manasquan, *Point Pleasant, *Spring Lake                                     |
| #SUCCASUNNA   | B          | North Jersey     | @Chester, #Dover, #Hopatcong, #Mendham, #Mount Freedom, #Netcong, @Peapack, #Rockaway, #Succasunna                                      |
| @SUMMIT       | C          | North Jersey     | #Chatham, @Cranford, @Fanwood, #Livingston, #Madison, #Millburn, @Millington, @Roselle, #South Orange, @Summit, @Unionville, @Westfield |
| .SWEDESBORO   | B          | Delaware Valley  | .Mullica Hill, .Paulsboro, .Penns Grove, .Pitman, .Salem, .Swedesboro, .Wenonah, .Woodbury, .Woodstown                                  |
| TEANECK       | C          | North Jersey     | Cliffside, Closter, Dumont, Englewood, Fair Lawn, Hackensack, Hasbrouck Hts., Leonia, Oradell, Teaneck                                  |
| *TOMS RIVER   | C          | North Jersey     | .Barnegat, *Lakehurst, *Lakewood, *Point Pleasant, *Seaside Park, *Toms River   |
| .TRENTON      | C          | Delaware Valley  | .Bordentown, .Ewing, .Lawrenceville, .Mercerville, .Trenton,  |
| .TUCKAHOE     | B          | Atlantic Coastal | .Dennisville, .Mays Landing, .Millville, .Milmay, .Ocean City, .Somers Point, .Tuckahoe   |
| .TUCKERTON    | B          | Atlantic Coastal | .Barnegat, .Brigantine, .Beach Haven, .Pleasantville, .Tuckerton  |
| UNION CITY    | D          | North Jersey     | #Bayonne, Cliffside, Hackensack, Jersey City, Kearny, Rutherford, Union City  |
| @UNIONVILLE   | D          | North Jersey     | @Cranford, @Elizabeth, @Linden, #Millburn, #Newark, #Orange, @Roselle, #South Orange, @Summit, @Unionville, @Westfield                  |
| #VERONA       | D          | North Jersey     | #Belleville, #Bloomfield, #Caldwell, #Little Falls, #Livingston, #Mountain View, #Newark, #Nutley, #Orange, #Verona, #Whippany          |

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.7 LIST OF EXCHANGE AREAS, RATE GROUPS, LATAs, AND LOCAL SERVICE AREAS (cont'd)

| Exchange Area | Rate Group | LATA            | Exchange Areas Included in Local Service Area   |
|---------------|------------|-----------------|---|
| .VINCENTOWN   | B          | Delaware Valley | .Berlin, .Fort Dix, .Marlton, .Medford, .Mount Holly, .Pemberton, .Vincentown   |
| .VINELAND     | B          | Delaware Valley | .Bridgeton, .Cedarville, .Elmer, .Franklinville, .Millville, .Milmay, .Port Norris, .Vineland   |
| @WASHINGTON   | A          | North Jersey    | @Hackettstown, @Hampton, @Oxford, @Phillipsburg, @Washington  |
| .WENONAH      | B          | Delaware Valley | .Beaver Brook, .Blackwood, .Glassboro, .Gloucester, .Mullica Hill, .Paulsboro, .Pitman, .Swedesboro, .Wenonah, .Woodbury, .Woodstown        |
| @WESTFIELD    | C          | North Jersey    | @Cranford, @Elizabeth, @Fanwood, @Linden, #Millburn, @Plainfield, *Rahway, @Roselle, #South Orange, @Summit, @Unionville, @Westfield        |
| #WEST MILFORD | A          | North Jersey    | #Erskine Lakes, #Newfoundland, #Pompton Lakes, Upper Greenwood Lake, #West Milford  |
| .WOODBURY     | B          | Delaware Valley | .Beaver Brook, .Blackwood, .Gloucester, .Haddon Heights, .Mullica Hill, .Paulsboro, .Penns Grove, .Pitman, .Swedesboro, .Wenonah, .Woodbury |
| .WOODSTOWN    | B          | Delaware Valley | .Glassboro, .Mullica Hill, .Paulsboro, .Penns Grove, .Pitman, .Salem, .Swedesboro, .Wenonah, .Woodstown                                     |
| WYCKOFF       | B          | North Jersey    | Cragmere, #Hawthorne, #Mountain View, Oakland, Ramsey, Ridgewood, Wyckoff   |

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.8 EXCHANGES AND RATES

6.8.1 Exchange Access Line Services and P.B.X. Trunks

6.8.1.1 Exchange Access Line Services

a) Basic Exchange Service

Basic exchange service is telecommunications service furnished to individual line customers within a specified geographical area for the purpose of local calling on a measured basis, and to gain access to and from the telecommunications network for message telecommunications service. Basic exchange service as defined herein does not include P.B.X. Trunks, Centrex Network Exchange Access Facilities, and ESSX-1 Network Access Registers. (C)

Basic exchange service is composed of two elements:

1) Exchange Access Line

Exchange access lines are facilities that consist of all of the Company's central office equipment and outside plant that are required to connect the customer's serving central office with the customer's premises and includes a Company-provided protector and may also include a Company-provided Network Interface. These facilities are Company-provided and maintained, and provide access to and from the telecommunications network for message telecommunications service and for local calling appropriate to the use and rate schedule selected by the customer.

Where there are fewer station sets having access to a particular group of exchange access lines than the number of such lines, each of the additional exchange access lines is charged for at the appropriate exchange access line rate shown in 6.8.1.5 following.

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.8 EXCHANGES AND RATES (cont'd)

6.8.1 Exchange Access Line Services and P.B.X. Trunks (cont'd)

6.8.1.1 Exchange Access Line Services (cont'd)

a) Basic Exchange Service (cont'd)

2) Station Set

This consists of a customer-provided instruments which can be connected to a Company-provided or customer-provided jack at locations inside the customer's premises on the station side of the Network Interface, as defined in Section 3 preceding, by means of a plug, adapter or direct wiring.

(D)

b) Auxiliary Exchange Access Line Service

(T)

Auxiliary exchange access line service is an individual exchange access line which terminates at a station location in a station set/terminal or in key telephone facilities, and is furnished to supplement business message rate individual exchange access lines and private branch exchange service.

(C)

(D)

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.8 EXCHANGES AND RATES (cont'd)

6.8.1 Exchange Access Line Services and P.B.X. Trunks (cont'd)

6.8.1.1 Exchange Access Line Services (cont'd)

b) Auxiliary Exchange Access Line Service (cont'd)

In all cases, an auxiliary exchange access line takes the same class and type of service, including Selective Calling Service as described in 11.8, as the individual exchange access line or private branch exchange service to which it is supplemental.

6.8.1.2 Private Branch Exchange (P.B.X.) Trunks

A P.B.X. trunk is a transmission path which serves as an exchange access line connecting P.B.X. switching equipment or similar equipment with a central office.

(D)



COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.8 EXCHANGES AND RATES (cont'd)

6.8.1 Exchange Access Line Services and P.B.X. Trunks (cont'd)

6.8.1.3 Regulations (cont'd)

(D)

- a) A list by exchange area which indicates the exchanges included in the local service area (local calling area) of each exchange is shown in 6.7 preceding. (T)

The maximum number of customer-provided signaling equipment, referred to as ringing bridges, which may be connected directly to a line (such as bells, buzzers, line signal control equipment, or neon lamps) is four (4) for an individual exchange access line. This maximum may be reduced, however, where signals are to be located on different premises, such as the one-way feature on a secretarial line, or where special equipment is required, such as that needed to provide proper transmission. Where conditions permit, signals in excess of those indicated may be installed, provided suitable ringing power supply and control relays in the quantity required are also furnished by the customer.

(D)

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.8 EXCHANGES AND RATES (cont'd)

6.8.1 Exchange Access Line Services and P.B.X. Trunks (cont'd)

(D)

6.8.1.3 Regulations (cont'd)

(T)

- b) If the customer so desires and facilities permit, business access lines may be arranged in a series, thus providing for incoming calls to be completed on the first vacant line (hunting) in a series so wired.

(T)

(T)

(D)

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.8 EXCHANGES AND RATES (cont'd)

6.8.1 Exchange Access Line Services and P.B.X. Trunks (cont'd)

6.8.1.4 Rates (T)

| <b>RATE SCHEDULE FOR<br/>RATE GROUPS A, B, C, AND<br/>D EXCHANGE AREAS</b> | <b>RATE</b> | <b>NON-<br/>RECURRING<br/>CHARGE</b> |
|--|-------------|--------------------------------------|
| Individual Access Line or PBX<br>Trunk                                     | \$14.00     | \$20.00                              |

(T)

(R, N)

COMMUNICATIONS SERVICES

The rates previously found on this page have been deleted.

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COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.8 EXCHANGES AND RATES (cont'd)

6.8.2 Local Messages

A local message is a communication from a telephone to another telephone bearing the designation of a central office within the local service area established from time to time by the Company as the local service area for the exchange serving the Calling telephone.

6.8.2.1 Directly Dialed

a) One local message unit applies for each minute of use or any fraction thereof. (C)  
(C)

(D)

b) Rate Schedule (N)

|                   |
|-------------------|
| Message Unit Rate |
| \$0.02 per minute |

(N)

(D)

COMMUNICATIONS SERVICES

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COMMUNICATIONS SERVICES

(D)

(D)

6.9 ENHANCED FEATURES AND FUNCTIONS

6.9.1 Custom Calling Features

Custom Calling Features are optional telephone service arrangements which may be provided only from central offices equipped to provide one or more of the following custom calling features:

- a) Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.9 ENHANCED FEATURES AND FUNCTIONS (cont'd)

6.9.1 Custom Calling Features (cont'd)

- b) Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line.
- c) Call Forwarding System: Permits calls attempting to terminate to a busy station to be re-directed to a predetermined line.
- d) Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.
- e) Call Park: Allows a station line to park a call against its own line number.
- f) Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.
- g) Call Transfer: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.
- h) Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line.
- i) Call Again: Automatically redials the last outgoing number dialed by the Customer.
- j) Call Blocking: Allows Customers to block another incoming call from the last called telephone number and to block incoming calls from up to six preselected telephone numbers.
- k) Missed Call Dialing: Automatically returns the last incoming call, whether it was answered or not, except (where technology is available) when the incoming caller uses per call blocking or per line blocking.
- l) Priority Call Forwarding: Allows a Customer to have incoming calls from a maximum of six specified telephone numbers forwarded to another number.

COMMUNICATIONS SERVICES

6.9 ENHANCED FEATURES AND FUNCTIONS (cont'd)

6.9.1 Custom Calling Features (cont'd)

- m) Priority Call Ringing: Allows a Customer to distinguish up to six specified calls from all others by using a special ring.
- n) Call Tracing: Automatically performs a trace of the last incoming call when activated by a Customer. If the trace is completed, the company's equipment will record the incoming call detail. The results of this trace will not be provided to the Customer directly, but will be available to the appropriate law enforcement agency if the Customer files a complaint.
- o) Caller Identification (ID): This feature enables the Customer to view on a display unit the Directory Number (DN) of the calling party (incoming call). The Company will deliver all numbers, subject to blocking and technical limitations, including telephone numbers associated with non-published and non-listed service. If the incoming call is from a caller served by PBX, multi-line hunt group, Centrex or Distinctive Ring Service, the telephone number transmitted may be the main number.
- p) Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID Customer. Resale of this information is prohibited.

COMMUNICATIONS SERVICES

- 6. LOCAL EXCHANGE SERVICE (cont'd)
- 6.9 ENHANCED FEATURES AND FUNCTIONS (cont'd)
  - 6.9.1 Custom Calling Features (cont'd)
    - 6.9.1.1 Custom Calling Rates and Charges

The following individual custom calling features are furnished, installed and maintained at the rates and charges listed below which apply per line equipped in addition to regular rates and charges applicable to the associated telephone service.

(D)

(D)

COMMUNICATIONS SERVICES

- 6. LOCAL EXCHANGE SERVICE (cont'd)
- 6.9 ENHANCED FEATURES AND FUNCTIONS (cont'd)
  - 6.9.1 Custom Calling Features (cont'd)
    - 6.9.1.1 Custom Calling Rates and Charges (cont'd)

| Feature  | Monthly Rate Range | Non-Recurring Charge* |
|--|--------------------|-----------------------|
| Call/Back/Camp On                                  | \$2.00             | \$20.00               |
| Call Forwarding                                    | \$2.00             | \$20.00               |
| Call Hold  | \$2.00             | \$20.00               |
| Call Park  | \$2.00             | \$20.00               |
| Call Pickup  | \$2.00             | \$20.00               |
| Call Transfer                                      | \$2.00             | \$20.00               |
| Call Waiting - <i>includes cancel call waiting</i> | \$4.50             | \$20.00               |
| Call Tracing                                       | \$0                | N/A                   |
| Call Again   | \$2.00             | \$20.00               |
| Caller ID/Name**                                   | \$5.75             | \$20.00               |
| Missed Call Dialing                                | \$2.56             | \$20.00               |
| Priority Call Forwarding                           | \$2.00             | \$20.00               |
| Priority Call Ringing                              | \$2.00             | \$20.00               |
|  |                    |                       |
| Three Way Calling                                  | \$2.00             | \$20.00               |
| Speed Calling - 30 Numbers                         | \$3.00             | \$20.00               |
|  |                    |                       |
| Call Forwarding - Busy                             | \$2.00             | \$20.00               |

(D)  
 (R)  
 (R)  
 (R)  
 (R)  
 (R)  
 (D)  
 (R)  
 (R)

\*Non Recurring Charge is waived if features are implemented simultaneously with the initial installation. One Non-Recurring Charge applies if several features are implemented simultaneously on one work order.  
 \*\*Anonymous Call Rejection - Included with Caller ID and ID/Name

## COMMUNICATIONS SERVICES

### 6. LOCAL EXCHANGE SERVICE (cont'd)

#### 6.10 ENHANCED CALLING PER-LINE FEATURES

##### 6.10.1 Per-Call Blocking

Allows the calling party to temporarily prevent the transmission of the calling party's directory number to the called party who may subscribe to Caller Identification. This feature must be Customer activated on a Per-Call basis.

##### 6.10.2 Per-Line Blocking

Allows the calling party to permanently prevent the transmission of the calling party's directory number to the called party who may subscribe to Caller Identification. Per-Line Blocking Customers have the capability to allow transmission of their number on a per-call basis. Per-Line Blocking is available only to the following:

- a) Shelters for domestic violence intervention, non-profit crisis intervention centers, and helplines upon written request to the Company.
- b) Federal, state and local law enforcement agency offices upon written request to the Company.
- c) Customers who have an immediate, verifiable safety concern with disclosure of their telephone number through Caller ID.

If parties subscribe to per-line blocking, they may obtain a unique calling card to use only when they reach an Anonymous Call Rejection announcement. When such a card is used, all calling card fees will apply except operator assistance surcharges. To obtain the unique calling card, a Company-provided application form must be completed and submitted to the Company. The Company reserves the right to revoke the card if fraud or misuse is determined.

##### 6.10.3 Limitations on Per-Line Blocking

The application of these features to both incoming and outgoing calls are limited to the following conditions:

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.10 ENHANCED CALLING PER-LINE FEATURES (cont'd)

6.10.3 Limitations on Per-Line Blocking (cont'd)

- a) When both the call originating Customer and the call terminating Customer are served from the same central office, even if the call originating or call terminating Customer does not subscribe to Enhanced Service Features.
- b) When both the call originating Customer and the call terminating Customer are served from different central offices equipped for Enhanced Service Features and/or linked by appropriate facilities, even if the call originating or call terminating Customer does not subscribe to Enhanced Service Features.
- c) Feature Screening lists can only contain telephone numbers served out of SmartLink capable offices and/or offices linked by appropriate facilities.
- d) For technical reasons, activation of Per-Call and Per-Line Blocking and/or Per-Line Blocking number transmission on a Per-Call basis may not be possible on calls originating from:
  - Toll terminals
  - PBXs
  - Centrex
  - Multi-line hunt groups
  - Outwats
  - On some intrastate/interstate service provided by an interstate carrier
- e) Shelters for domestic violence, non-profit crisis intervention centers, helplines, and federal, state and local law enforcement agency offices upon written request to the Company.
- f) Per-Call and Per-Line Blocking will not affect calls terminating at E9-1-1 PSAP's.



COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.10 ENHANCED CALLING PER-LINE FEATURES (cont'd)

6.10.3 Limitations on Per-Line Blocking(cont'd)

- g) In conjunction with the Call Again and Missed Call Dialing features, the following types of calls cannot be automatically redialed or recalled:

Calls to 700, 800 and 900 numbers  
Calls preceded by an interexchange carrier access code  
International direct distance dialed calls  
Calls to directory assistance  
Calls to E9-1-1  
Calls to coin/coinless telephones  
Calls to Cellular

- h) Call again, Missed Call Dialing and Priority Call Ringing may not be compatible with all types of Customer provided telephone equipment. Cordless telephones and telephones with electronic ringers may not be able to reproduce the distinctive ringing patterns that are sent from the central office.
- i) A telephone number redialed through use of Missed Call Dialing will not be disclosed on the telephone bill submitted to the Missed Call Dialing Customer if disclosure of the number was blocked by the initial caller.

6.10.4 The Company's Liability

The Company's liability for any damages arising from mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing Custom Calling Features or associated equipment shall be as provided in the Section 5, General Regulations.

COMMUNICATIONS SERVICES

6. LOCAL EXCHANGE SERVICE (cont'd)

6.11 APPLICATION OF CHARGES FOR ENHANCED CALLING PER-LINE FEATURES

- a) The Service Establishment charges as specified above provide for the change of lines to enhanced feature line or lines equipped with individual features.
- b) The Non-Recurring Charges specified in Section 7 provide for new installation of telephone service where lines or lines equipped with individual features are included as part of that service. In such cases the Service Establishment charges do not apply.
- c) Only one service establishment charge per line applies for all features ordered at the same time.

(D)

(D)

COMMUNICATIONS SERVICES

The rates and regulations previously found on this page have been deleted.

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## COMMUNICATIONS SERVICES

### 7. NON-RECURRING CHARGES

#### 7.1 GENERAL

The term "Non-Recurring Charge" as used herein denotes charges applicable to the establishment of a new account or, additional products or services on existing account. (C)  
Non-Recurring Charges are also those specified in connection with service restorals (after temporary denials of service for non-payment), maintenance of service, and specification of level signal power; these charges are further defined following.

(D)

7.1.1 Discrete charges apply to other activities such as service restorals after temporary denials, maintenance of service, and specifications of level of signal power. (T)

7.1.2 Non-Recurring Service Restoral Charges are in addition to all other applicable rates and charges associated with the service being provided. (T)

7.1.3 A Non-Recurring Service Restoral Charge applies when exchange service, which has been temporarily denied for non-payment, is reconnected before the service has been removed; or if service is restored upon receipt of payment of all sums due up to the time that such service was temporarily denied. In accordance with the provisions of Section 5, General Regulations, a deposit may be required of the (T)

COMMUNICATIONS SERVICES

7. NON-RECURRING CHARGES (cont'd)

7.1 GENERAL (cont'd)

7.1.3 (cont'd)

(T)

Customer for the restoral of service. The monthly service charge does not apply during the period when service is temporarily denied for non-payment.

7.1.4 Non-Recurring Charges, as for a new installation, apply to the re-establishment of exchange service which has been removed for non-payment.

(M)

(M)



COMMUNICATIONS SERVICES

7. NON-RECURRING CHARGES (cont'd)

7.1 GENERAL (cont'd) (D)

7.1.5 Non Recurring Charges also apply for arranging or rearranging an exchange line to provide service between the central office and the Customer's premises. The charge applies for work including, but not limited to: (T)

- a) Making and changing connections in the central office.
- b) Making and changing connections in distribution facilities between the central office and the point where such distribution facilities connect to premises wiring on the Customer's premises, including necessary cross-connection and line and station transfers.

Non Recurring Charge Applications include the following: (T)

|  |  |     |
|--|--|-----|
| Announcement Lines   | Central Office Line Hunting  |     |
| Code or divided ringing  | Change of restriction on Centrex dormitory station   |     |
| Main station or auxiliary  | Installation of Centrex Dormitory station  |     |
| Main Station lines   | Rewire of extension stations   | (T) |
| Moves (or detachments and subsequent reattachments) of central office line (drop wire terminations on same building) | Telephone number changes for main station and auxiliary lines and PBX lines (except Total phone, or any individual feature, Smart link Services or Call forwarding Busy Line/Don't Answer Service) |     |
| Off-premises exchange service  | Tie Line terminals (except Centrex)  |     |
| Order receiving equipment trunks   | Toll access lines  |     |
| Private Branch exchange trunks   | Auxiliary ringing unit   |     |
| Access line terminals associated with a switched circuit automatic network   |  | (D) |

COMMUNICATIONS SERVICES

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COMMUNICATIONS SERVICES

7. NON-RECURRING CHARGES (cont'd)

7.2 APPLICATION OF CHARGES

Non-recurring charges as listed do not apply in connection with the following activities:

(M)

- a) The removal of all or a portion of a Customer's service.
- b) A change of billing only (i.e., not simultaneously with change of listed name).
- c) A change of listed and/or billing name resulting from marriage, death or court order.
- d) A change of billing address.
- e) A change of an additional listing to a main listed name when the directory appearance remains unchanged.
- f) Change of a Centrex dormitory station from unrestricted (Class 2) to restricted (Class 1).
- g) A change of listed address or service address other than address changes caused by relocations to different premises.
- h) A change from non-listed or non-published to listed service.
- i) A change in grade of service except when premises work is required.

(M)

## COMMUNICATIONS SERVICES

### 8. DIRECT INWARD DIALING (DID) SERVICE

#### 8.1 GENERAL

- a) DID service permits incoming dialed calls from the exchange network to reach a specific PBX station line without the attendant's assistance.
- b) The service is provided subject to the availability of facilities, telephone numbers and compatibility of PBX facilities.
- c) Provision of this service includes central office switching equipment necessary for in-dialing from the exchange and long distance network directly to PBX station lines associated with switching equipment located on the Customer's premises.
- d) The service must be provided on all lines in a trunk group arranged for inward service.
- e) The minimum contract period for the service is one year. In case of discontinuance or reduction of service within the minimum contract period, a termination charge equal to the DID trunk equipment rate for each full month of service unexpired shall be applied.
- f) The rates shown consider the use of standard company equipment and serving arrangements and are in addition to rates and charges for other services with which it is furnished.
- g) Operational characteristics of interface signals between the Company-provided connecting arrangements and the Customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
- h) The Company shall not be responsible to the Customer or Authorized User or Joint User if changes in any of the facilities, operations or procedures of the Company render the facilities provided by a Customer, Authorized User or Joint User obsolete or require modification or alteration of the equipment or system or otherwise affect its use or performance.
- i) Directory listings will be provided in accordance with Section 10. DID numbers furnished are not entitled to free directory listings.

COMMUNICATIONS SERVICES

8. DIRECT INWARD DIALING (DID) SERVICE (cont'd)

8.1 GENERAL (cont'd)

- j) Customer provided switching systems must provide for the intercepting of assigned, but unused telephone numbers in a manner consistent with Company standards.
- k) The Company will not modify its equipment from the original manufacturer's specifications in order for it to be compatible with Customer provided equipment.
- l) Customers are prohibited from sharing DID service.

8.2 DIRECT-INWARD-DIALING RATES AND CHARGES

| DID SERVICE                                    | Monthly Rate Range | Non-Recurring Charge | (T) |
|--|--------------------|----------------------|-----|
| Each Trunk Equipped with DID                   |                    |                      | (N) |
| Month to                                       | \$47.00            | \$20.00              |     |
| Month  | \$46.00            | \$20.00              |     |
| Year 2   | \$45.00            | \$20.00              |     |
| Year 3   |                    |                      |     |
| 20 DID Station Number Block (See Section 9.2)  | \$14.00            | \$20.00              | (R) |
| 100 DID Station Number Block (See Section 9.2) | \$70.00            | \$20.00              | (N) |

Note: The above rates and charges are in addition to the rates and charges for other services or facilities with which this service is associated.

(D)

COMMUNICATIONS SERVICES

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COMMUNICATIONS SERVICES

8. DIRECT INWARD DIALING (DID) SERVICE (cont'd) (D)
- 8.3 TRUNKS (T)
- 8.3.1 General (T)
- a) A trunk is a central office line which terminates in private branch exchange switching equipment and/or attendant equipment or in automatic call distributory type of order receiving equipment.
  - b) An attendant position terminated trunk may terminate in the attendant's console position and the dial switching equipment.
  - c) Rates for private branch exchange trunks both flat and message rate are set forth in Section 6.8.
  - d) The regular individual line message allowance applies to each message rate trunk. Charges for additional local messages are computed on the same basis as that prescribed for auxiliary lines in Section 6.8.

COMMUNICATIONS SERVICES

9. BUSINESS SERVICES (T)

9.1 CENTRAL OFFICE SOLUTIONS (CENTREX) (T)

9.1.1 GENERAL (T)

Central Office Solutions Service provides dedicated connection Customers with the capability to originate and receive calls from all the other stations designated by the Customer as participant stations in the Customer's dedicated exchange network. Stations on the Customer's network may receive calls from other stations or all other stations on the public switched network.

9.1.2 RATES AND CHARGES (T)

9.1.2.1 General (T)

The rates and charges for Central Office Solutions Service fall under two categories. Those related to the number of participant stations on the Customer's network and those related to the number and types of connection ports utilized by the customer's system. The connection charges are set forth in Section 12 (Private Line Services). The Participant Station charges are as follows.

9.1.2.2 Rate Schedule (T)

|                 | RECURRING  | NON-RECURRING<br>RATE | (N) |
|-----------------|--|-----------------------|-----|
| Lines           | Month to Month \$22.00<br>Year 2 \$21.00<br>Year 3 \$20.00 | \$20.00               |     |
| Basic Features* | \$0.00   | N/A                   | (N) |

Note: Each DS0 connection can accommodate one participant station; each DS1 connection can accommodate 24 participant stations; and each DS3 connection can accommodate 672 participant stations. (N)

\* Automatic Call Back (Internal), Direct Outward Dialing, Billable Calls (AIOD), Hunting (terminal), Call Forward - Busy Line, Line Treatments, Call Forward - Does Not Answer, Speed Calling (6 Number), Call Forward - Variable, Station-to-Station Dialing, Call Hold, Three-Way Conference Calling, Call Pick-up (Groups), Call Transfer - All Calls, Direct Inward Dialing, Touch Tone. (N)



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B.P.U. - No. 1 - Telephone

Original Sheet No. 93.1

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COMMUNICATIONS SERVICES

9. BUSINESS SERVICE (cont'd)

9.1 CENTRAL OFFICE SOLUTIONS CENTREX (cont'd)

9.1.3 Termination Liability

Rates and charges for Central Office Solutions Service are based on service periods of 12, 36 or 60 months. If the entire Central Office Solutions Service is removed, or changed to another type of telephone service, prior to the end of the established payment period, a termination charge to the customer applies.

The termination charge is one-half the monthly rate for the stations based on the maximum number of primary stations in service at any time during the period that Central Office Solutions Service has been retained, multiplied by the number of months remaining.

## COMMUNICATIONS SERVICES

### 9. BUSINESS SERVICES (cont'd)

#### 9.1 CENTRAL OFFICE SOLUTIONS CENTREX (cont'd)

##### 9.1.4 CANCELLATION

9.1.4.1 In accordance with the General Regulations in Section 5, if a contract for Central Office Solutions Service is canceled prior to complete installation or start of service, the applicant is responsible for payment of the actual non-recoverable expenses incurred by the Company in connection with the order, such payment not to exceed the total of: (T)

- a) one half of the monthly rate of Central Office Solutions Service for the minimum service period of 12 months, based on the maximum number of primary stations ordered to be connected.
- b) all installation and non-recurring charges that would be applicable to the completed installation as ordered.

9.1.4.2 If a contract for Central Office Solutions Service is canceled in part by the applicant prior to complete installation or start of service for the purpose of reducing the quantities of facilities and service to be provided, charges as specified above, apply computed proportionately on the basis of the quantities of facilities and service requested to be canceled from the contract. (T)

COMMUNICATIONS SERVICES

9. BUSINESS SERVICES (cont'd)

9.2 SWITCHED NETWORK SERVICES

Switched Network services consist of the provision of switching and transmission facilities to permit customers to originate and terminate calls to and from points located within the State of New Jersey, as well as ancillary services that facilitate the use of expand the capabilities of switched services. Cablevision Lightpath, Inc. may provide these services over its own facilities, by resale of services provided by other telephone companies, or by a combination of these methods.

The Company will provide free of charge the ability to block audiotex and mass announcement-type services (e.g., 900, 976, 540, 550 etc.) at the time the service is ordered unless otherwise specified by the Customer.

9.2.1 Integrated Services Digital Network (ISDN) Services

ISDN service is a switched digital service which operates at transmission speeds up to 1.544 megabits per second (mbs) to support integrated voice and data services, including compressed video applications. The service is available on the Cablevision Lightpath, Inc. network.

9.2.1.1 Primary Rate Interface

Primary Rate Interface is a digital service which operates at transmission speeds up to 1.544 mbs and consist of 23 bearer (B) channels of 64 Kbps each and one data (D) channel of 64 Kbps each.

9.2.1.2 Rate Schedule

| <b>PRI SERVICE</b> | <b>MONTHLY RECURRING CHARGE</b> | <b>INSTALLATION NON-RECURRING CHARGE</b> |
|--------------------|---------------------------------|--|
| PRI Service        | \$840.00                        | \$700.00                                 |
| ISP Surcharge*     | \$300.00                        | N/A                                      |

\* A surcharge will apply for PRI service that is used for inbound internet access.

## COMMUNICATIONS SERVICES

### 9. BUSINESS SERVICES (cont'd)

#### 9.2 SWITCHED NETWORK SERVICES (cont'd)

##### 9.2.2 DID Numbers

- a) Telephone numbers are only furnished in blocks of 20 and 100.
- b) Whenever possible, the Company will attempt to provide telephone numbers arranged consecutively in a group, but will not guarantee nor accept responsibility for provision of such an arrangement within or between a block.
- c) The Company accepts no responsibility for reserving telephone numbers to be used at some future time. Should the provision of additional service necessitate telephone number changes, standard Tariff charges specified in sections 6.8.1.4 and 7.1.5 apply.

##### 9.2.3 Basic Rate Interface

Basic Rate Interface (BRI) is offered as a supplement to all Lightpath's Local and Regional Calling Services. BRI service allows for the integration of voice and non-voice (data) on a single telephone access line. BRI service consists of a single telephone access line. BRI service consists of a digital line which provides digital termination capabilities to the customer's premises and allows for the simultaneous transmission of voice and data traffic. Both basic service capabilities and optional features are available. The voice usage charges generated by using BRI service will be identified and charged in accordance with the associated Local and Regional Calling Service with which BRI service is used.

##### 9.2.3.1 Digital Service Line

Provides the digital Central Office termination that has the potential to support digital transmission of voice and data to the customer's premises. This service element is required for subscribers to any of the BRI basic service capabilities or optional features.

## COMMUNICATIONS SERVICES

- 9. BUSINESS SERVICES (cont'd)
- 9.2 SWITCHED NETWORK SERVICES (cont'd)
  - 9.2.3 Basic Rate Interface (cont'd)
    - 9.2.3.2 Basic Service Capabilities

Basic voice and data capabilities can be combined on a single access line. Basic Service Capabilities are assigned to one or more terminals on an access line. The access line provides a combination of two B channels and one D channel. Each B channel is capable of transmitting up to 64 Kbps for Circuit Switched Voice and Circuit Switched Data. The D channel is a 16 Kpbs channel and is used for signaling as well as transmission of packet switched data at speeds up to 96 Kpbs.

- 9.2.3.3 Rate Schedule

BRI Service is provided only in buildings which have Lightpath fiber optical connections. BRI Service is furnished in support of major sales and is priced on an Individual Case Basis (ICB).

COMMUNICATIONS SERVICES

- 9. BUSINESS SERVICES (cont'd)
- 9.2 SWITCHED NETWORK SERVICES (cont'd)
  - 9.2.4 Dedicated Connection

Customers may connect their premises and equipment directly to Lightpath's switching network at selected switching locations over dedicated transmission facilities provided by Lightpath. Dedicated connections are provided through network access ports which are available at DS1 (24 voice grade) and DS3 (672 voice grade) channel levels.

COMMUNICATIONS SERVICES

- 9. BUSINESS SERVICES (cont'd)
- 9.2 SWITCHED NETWORK SERVICES (cont'd)
  - 9.2.4 Dedicated Connection (cont'd)
    - 9.2.4.1 Removal of Call Blocking

Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

Rate Schedule

Dedicated Connection Service can be ordered as DID, DOD or 2 way.

|       | Monthly Rate | Non-Recurring Charge |
|-------|--------------|----------------------|
| DID   | \$980        | \$700                |
| DOD   | \$557        | \$700                |
| 2 Way | \$769        | \$700                |

- 2 Year Term Discount 2%
- 3 Year Term Discount 4%



COMMUNICATIONS SERVICES

9. BUSINESS SERVICES (Cont'd.)

9.3 MAINTENANCE AND REPAIR CHARGES

(N)

9.3.1 Customer Provided Equipment Service Charge

The Customer will be responsible for a service charge in the event the Company dispatches a technician to correct a problem in response to a Customer request and that problem is caused by the Customer's voice, data, or Internet service equipment or inside wire. The service charge is \$190.

9.3.2 Technician Standby Charge

The Customer will be responsible for per hour charges when the Customer requests a Company technician to be on standby in order to work with the Customer's equipment vendor. The charge is \$95 per hour per technician.

(N)

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## COMMUNICATIONS SERVICES

### 10. OPERATOR SERVICES

#### 10.1 OPERATOR SERVICE RULES

10.1.1 Customers may originate calls on an operator assisted station-to-station basis (including collect calls), customer dialed calling card basis, or person-to-person basis.

A provider of intrastate operator assisted communications services must:

- (a) identify itself at the time the end-user accesses its services;
- (b) upon request, quote all rates and charges for its services to the end-user accessing its system;
- (c) arrange to have posted in plain view at each telephone location which automatically accesses the operator service provider's network and where its services are made available to the public or transient end-users:
  - (1) the operator service provider's name and address;
  - (2) bill and service dispute calling information including the operator service provider's dispute resolution phone number;
  - (3) clear and specific instructions informing the end-user how to access a local exchange telephone company operator as an alternative available to the end-user; and
  - (4) notice concerning any and all amounts to be billed by the operator services provider on behalf of any host location or third party which will appear on the operator service provider's bill for services rendered.
- (d) in instances when the provider is unable to complete the call and it requires transfer to another telephone corporation which may affect the rates and charges applicable to the telephone bill, inform the caller of the transfer and its possible effect on the applicable rates and charges, before any charges are incurred; and

## COMMUNICATIONS SERVICES

### 10. OPERATOR SERVICES (cont'd)

#### 10.1 OPERATOR SERVICE RULES (cont'd)

##### 10.1.1 (cont'd)

- (e) in the case of such transfer, the telephone corporation or provider to which the call is transferred shall identify itself and inform the caller of the transfer's effect on the applicable rates and charges, before any charges are incurred.

#### 10.2 DIRECTORY ASSISTANCE

Customers and Users of the Company's calling services (excluding 800 services), may obtain directory assistance in determining telephone numbers within New Jersey by calling the Directory Assistance operator.

##### 10.2.1 DIRECTORY ASSISTANCE CALL COMPLETION ("DACC")

Once the directory assistance operator has supplied the Customer with the requested telephone number, the Customer may elect to have the operator complete the Customer's call to that number for an additional charge, as reflected in Section 10.4.2.

#### 10.3 DIRECTORY LISTINGS

For Customer's of the Company's IntraLATA calling services, there will be no charge for the listing of the Customer's main billing telephone. The Company shall arrange for the Customer's number in the directory(ies) published by the dominant Local Exchange Carrier. At a Customer's option, the Company will arrange for additional listings at the rates stated in Section 10.4.3.

COMMUNICATIONS SERVICES

10. OPERATOR SERVICES (cont'd)

10.4 OPERATOR SERVICES RATES

10.4.1 Operator Services Rates

In addition to placing calls on a direct dial station-to-station basis, intraLATA and interLATA calls may be placed on a person-to-person basis or on an operator assisted station-to-station basis. The charges set forth below apply for such operator assisted calls, in addition to the charges for Services in Section 9 preceding.

| <i>Type Call</i>   | <b>Charge Per Call</b> |            |               |
|--------------------|------------------------|------------|---------------|
|                    | Intrastate             | Interstate | International |
| Person-to-Person   | \$2.16                 | \$5.00     | \$7.00        |
| Operator Assisted: |                        |            |               |
| Station-to-Station | \$1.75                 | \$2.50     | \$5.00        |
| Operator Dialed    | \$.75                  | \$2.50     | \$5.00        |
| Third Number       | \$1.20                 | \$2.50     | \$5.00        |
| All Other          | \$1.75                 | \$2.50     | \$5.00        |
| LEC Calling Card   | \$.45                  | \$1.25     | --            |
| Coin Sent Paid     | \$.25                  | \$.25      | --            |

COMMUNICATIONS SERVICES

10. OPERATOR SERVICES (cont'd)

10.4 OPERATOR SERVICES RATES (cont'd)

10.4.1 Operator Services Rates (cont'd)

10.4.1.3 Exemption

No charge applies for calls in which a Company operator places a call for a calling party who identifies himself/herself as being handicapped and is unable to dial the call because of his or her handicap.

10.4.2 Directory Assistance Rates

Rates

|                                    | Local/Intrastate | Interstate | International |
|------------------------------------|------------------|------------|---------------|
| Directory Assistance without DACC* | \$1.25           | \$1.25     | \$5.00        |
| Directory Assistance with DACC*    | \$1.60           | \$1.60     | --            |

(I)  
(I)

A maximum of two numbers will be provided for each call to the Directory Assistance Operator.

\* Intrastate /Interstate rate per minute for DACC: \$.20

No charge applies for:

- 1) Calls for Directory Assistance from handicapped persons who have requested exemption for the Directory Assistance Charge and who have been certified to the Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of New Jersey or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

COMMUNICATIONS SERVICES

10. OPERATOR SERVICES (cont'd)

10.4 OPERATOR SERVICES RATES (cont'd)

10.4.2 Directory Assistance Rates (cont'd)

Rates (cont'd)

- 2) Calls for Directory Assistance from persons who have requested exemption from the Directory Assistance Charge because they are unable to use telephone directories due to a reading impairment. The method of exempting each customer shall be via completion of a form supplied by the Company and the Company's acceptance of that form.

10.4.3 Directory Listings

In addition to the listing of the Customer's main billing telephone number, additional listings are available at the following rates:

|  |         |     |
|--|---------|-----|
| Each Additional Listing Monthly Charge       | \$ 4.90 | (I) |
| Non-Recurring Directory Listing Order Charge | \$10.00 | (N) |

10.4.4 Busy Line Verification and Busy Line Interrupt

10.4.4.1 Busy Line Verification Rates

|            |        |
|------------|--------|
| Intrastate | \$3.75 |
| Interstate | \$3.75 |

10.4.4.2 Busy Line Interrupt Rates

|            |        |
|------------|--------|
| Intrastate | \$7.00 |
| Interstate | \$7.50 |

COMMUNICATIONS SERVICES

10. OPERATOR SERVICES (cont'd)

10.4 OPERATOR SERVICES RATES (cont'd)

(M)

10.4.5 Person-To-Person Service

- a) Person-To-Person service is that service under which the person originating the call specifies a particular person to be reached at the called point or a particular station, department, office, private branch exchange, Centrex station or Miscellaneous Common Carrier mobile station.
  - i) Where the person originating the call wishes arrangements made in advance with a particular person or station for the establishment of a connection at a specified time (appointment call), the call is classified as Person-To-Person.
  - ii) When it is necessary for the Telephone Company to employ a messenger or other means to bring the called person to a telephone, the call is classified as Person-To-Person and, in addition to charges for the message, a charge is made for the exact amount expended, if any, for messenger service.

10.4.6 Person-To-Person Service Rates

Rates for Person-To-Person service are determined by adding the Person-To-Person surcharge to the Basic Toll Schedule as defined in Section 10.

Day, Evening or Night rates apply to both Station-To-Station and Person-To-Person Services.

10.4.7 Operator Assisted Service

Operator Assisted Service is Station-To-Station service. The rates for the Operator Assisted calls are determined by adding the appropriate Operator Assisted surcharge to the Basic Message Toll Schedule or to the local call rate as defined in Section 11.4. The surcharge categories for Station-To-Station services that are Operator Assisted are as follows:

- 1) Bill to Third Number (includes time and charges billed on a Bill to Third Number basis).

(M)



COMMUNICATIONS SERVICES

10. OPERATOR SERVICES (cont'd)

10.4 OPERATOR SERVICES RATES (cont'd)

(M)

10.4.7 Operator Assisted Service

- 2) All Other Operator Assisted Services: pertains to Collect, Toll Access Line, Calling Card, and Customer Choice-Operator Completed (includes time and charges billed on a Collect and Toll Access Line).

10.4.8 Busy-Line Verification Service

Provides operator assistance in determining if there is conversation in progress on a called station. The charge only applies if conversation is detected. No charge applies when a trouble condition is indicated on the line. Link Up America customers are exempt from charge for this service. No charge applies for requests to or from official Public Emergency Agencies.

10.4.9 Busy-Line Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt and an operator assisted call charge applies for each request as specified in Section 10. No charge applies when a trouble condition is indicated on the line. Link Up America customers are exempt from charge for this service. No charge applies for requests to or from official Public Emergency Agencies.

(M)

COMMUNICATIONS SERVICES

10. OPERATOR SERVICES (cont'd)

(M)

10.4 OPERATOR SERVICES RATES (cont'd)

10.4.10 Operator Dialed Service Charge

An Operator Dialed Service Charge is applied to any operator station, Person-To-Person or calling card call where the Customer has the capability of dialing all the digits necessary to complete the call, but elects to have the operator dial the called number. This charge is in addition to any applicable surcharge.

Exemptions:

- a) Calls in which a Company operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap.
- b) Calls where a customer cannot otherwise dial the call, due to trouble on the Company's Network.

(M)

## COMMUNICATIONS SERVICES

### 11. MESSAGE TOLL TELEPHONE SERVICE

#### 11.1 TOLL CALLING SERVICE

This service provides dedicated or dial-up connection to Customers with the ability to originate state-wide calls to all other stations on the public switched network located within the State of New Jersey. Dedicated connection stations may also receive calls from all other stations on the public switched network. Different rates will apply for Toll Calling Service depending upon whether service is supplied over Company-provided ports or other Company-provided access lines which have been presubscribed to the Company's Toll Calling Service.

##### 11.1.1 Dial-Up Connection

The Company's Carrier Identification Code is (10+819). Customers must establish an account and pre-arrange for service prior to using any Company services.

##### 11.1.2 Statewide 800 Service

This service provides Customers with a telephone number within the 800 Numbering Plan Area (NPA), enabling such Customers to receive incoming calls to that number that originate from within the State of New Jersey, but from outside the Customer's local calling area. All charges for incoming Statewide 800 calls are billed to the Customer. Different rates will apply for Statewide 800 Service depending upon whether the service is supplied over Company-provided ports or other Company-provided access lines which have been presubscribed to the Company's Statewide 800 Service.

##### 11.1.3 Lightpath Calling Cards

Lightpath Calling Cards are provided to Customers for use when they are away from their established service location. A Customer can access this service by dialing a Company-designated 800 number, utilizing the Customer's Lightpath issued authorization number and the called telephone number.

## COMMUNICATIONS SERVICES

### 11. MESSAGE TOLL TELEPHONE SERVICE (cont'd)

#### 11.2 INITIAL AND OVERTIME PERIODS AND RATES

11.2.1 Message toll rates are quoted in terms of initial and overtime periods.

- a) The initial period is the interval of time allowed at the rate quoted for toll connections between given points.
- b) The overtime period is the unit of time used for measuring and charging for time in excess of the initial period.

11.2.2 Initial period rates are for telephone connections of one minute or any fraction thereof in Section 11.4 for Business and Calling Card calls. All overtime rates are for each additional thirty (30) second increment or any fraction thereof that the telephone connection continues beyond the initial period. (T)

#### 11.2.3 Timing of Messages

- a) Length of conversation is the elapsed time between the beginning and the end of a telephone communication.
- b) On calls placed on a station-to-station basis, conversation is considered as beginning at the time telephonic communication is established between the calling telephone and the called telephone, private branch exchange system, Network Exchange System or Miscellaneous Common Carrier mobile radio system.
- c) On calls placed on a person-to-person basis, conversation is considered as beginning at the time telephonic communication is established between the person calling and the particular person called, another person acceptable to the person calling, or the private branch exchange station called.
- d) On all calls, conversation is considered terminated at the time the disconnect signal is received.

COMMUNICATIONS SERVICES

11. MESSAGE TOLL TELEPHONE SERVICE (cont'd)

11.3 METHOD OF DETERMINING RATE MILEAGE BANDS

11.3.1 Message toll telephone rates between rate centers are based on the airline distance between such rate centers, determined in accordance with (a) and (b) following. Fractional miles are considered as full miles for rating purposes.

- a) For the purpose of determining rate distances, a Vertical "V" and Horizontal "H" coordinate system is used. The V-H system consists of vertical and horizontal lines covering the State of New Jersey.
- b) The location of a rate center expressed in latitude and longitude is converted mathematically to its grid location, that is, Vertical "V" and Horizontal "H" coordinates. These coordinates permit calculation of the distance between any two such rate centers.

11.4 RATES

11.4.1 Message Toll Schedules

- a) Basic Message Toll Schedule\*

(D)

|                | Initial 18 Seconds | Additional 6 Second Increment(s) | (C) |
|----------------|--------------------|----------------------------------|-----|
| Month to Month | \$.0225            | \$.0075                          | (C) |
| One Year       | \$.0165            | \$.0055                          | (C) |

\*Charges for coin messages are rounded to the nearest five cents in the case of pennies.

\*\*These rates do not apply to sent-paid coin calls made within the first mileage band, which is rated as a local coin call. See Section 6.8.

COMMUNICATIONS SERVICES

11. MESSAGE TOLL TELEPHONE SERVICE (cont'd)

11.4 RATES (cont'd)

11.4.1 Basic Message Toll Schedules (cont'd)

b) Fixed Rate Schedule

Residence Customers also may enroll in a fixed rate program under which Customers will be billed at peak and off-peak, fixed, initial minute and additional thirty (30) second increment rates instead of the mileage based rates above:

| Amount of Time Elapsed, per call         | Peak Rate | Off-Peak Rate |
|--|-----------|---------------|
| Initial Minute                           | \$0.11    | \$0.09        |
| Additional 30 second increment(s) (each) | \$0.055   | \$0.045       |

The Peak Rate applies Monday through Friday, 8:00 am to 5:00pm. The Off-Peak Rate applies Monday through Friday, 5:00pm to 8:00 am, and Saturday, Sunday, and holidays.

11.4.2 Statewide 800 Service Schedule

Monthly Charge Per Toll Free Number: \$10.00

Charge for each call received by the customer:

|                     | Initial 18 Seconds | Additional 6 Seconds | (C) |
|---------------------|--------------------|----------------------|-----|
| Month to Month Plan | \$.033             | \$.011               | (C) |
| 1 Year Plan         | \$.027             | \$.009               | (C) |

\*Note: Subject to a minimum service charge of three months; Non-recurring charges, other than listing charges, do not apply.

COMMUNICATIONS SERVICES

11. MESSAGE TOLL TELEPHONE SERVICE (cont'd)

11.5 DISCOUNTS AND APPLICATION PERIODS

11.5.1 Rate discounts and application periods for all toll messages are set forth in Section 11.5.3.

11.5.2 For all Operator Assisted and Person-to-Person toll messages, the Day Rate initial period Basic Rate plus the applicable operator surcharge apply all days, all hours. For all messages, the appropriate Day Rate initial period rate applies all days, all hours.

11.5.3 For all Messages, as well as Operator Assisted, and Person-to-Person Messages:

|                   | Mon                         | Tues | Wed | Thur | Fri | Sat | Sun |
|-------------------|-----------------------------|------|-----|------|-----|-----|-----|
| 8 AM to<br>*5 PM  | Day Rate Period             |      |     |      |     |     |     |
| 5 PM to<br>*11 PM | Evening Rate Period**<br>0% |      |     |      |     |     | (C) |
| 11 PM to<br>*8 AM | Night Rate Period<br>0%     |      |     |      |     |     | (C) |

\*If the call continues into a different charge period, the appropriate charges from that charge period apply to any additional minutes occurring in that charge period. If an additional minute is split between two charge periods, the charge period applicable at the start of the minute applies to that entire minute. If the computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent. Charges are based upon when the call starts.

\*\*The Evening Rate Period applies on the following legal holidays: Christmas Day, New Year's Day, Independence Day, Thanksgiving Day, and Labor Day.

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COMMUNICATIONS SERVICES

11. MESSAGE TOLL TELEPHONE SERVICE (cont'd)

11.6 REGULATIONS APPLICABLE TO MESSAGE TOLL SERVICE

In addition to the General Regulations set forth in Section 5, the following regulations apply in connection with the furnishing of Message Toll Service:

11.6.1 General

- a) Message Toll Service is the furnishing of facilities for telephone communication between local service areas in accordance with the regulations and charges specified in this Section.
- b) Toll rates herein are the effective rates applying to the Message Toll Service of the Company when both originating and terminating within the State of New Jersey and handled exclusively by this Company or jointly by this Company and its associated or connecting companies.
- c) Message Toll Service offers two categories of calling service, namely Station-To-Station service and Person-To-Person service.

11.6.2 Station-To-Station Service

- a) Station-To-Station service is that service where the call is originated by the telephone user in one of the following ways:
  - i) By direct distance dialing;
  - ii) By giving to the Company operator the telephone number for the desired telephone number, Centrex index telephone number, Centrex station or local connection facilities of a Miscellaneous Common Carrier; or
  - iii) By giving to the Company operator the name and address under which the desired telephone, private branch exchange system, Centrex system, or Miscellaneous Common Carrier is listed. The particular station or Miscellaneous Common Carrier mobile station may not be specified.

## COMMUNICATIONS SERVICES

### 11. MESSAGE TOLL TELEPHONE SERVICE (cont'd)

#### 11.6 REGULATIONS APPLICABLE TO MESSAGE TOLL SERVICE (cont'd)

##### 11.6.2 Station-To-Station Service (cont'd)

- b) Two schedules of Station-To-Station service are offered, (1) Basic Message Toll Schedule (Business), and (2) Basic Message Toll Schedule (Calling Card). (T)  
(T)  
(T)
- i) Basic Message Toll Schedule (Business): Defines the rates for unassisted Customer Calling - Sent Paid which is Station-To-Station service where the person originating the call from other than a public or semi-public coin telephone dials the telephone number desired and the call is completed without the assistance of a telephone company operator, except: when an operator records the originating telephone number where no automatic recording equipment is available; when an operator reaches the called number where facilities are not available for dial completion; when an operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of this handicap; when an operator reestablishes a call which has been interrupted after the called number has been reached; and when the operator establishes a call because the customer reports a service difficulty other than a "busy signal" or "no answer" condition at the called station. (T)
- ii) Basic Message Toll Schedule (Calling Card): Defines the rates for Customers placing calling card calls while away from their main Company telephone service location. These rates include the message toll rates for these calls and their associated operator surcharges.

##### 11.6.3 Promotional Campaigns

(M, T)

The Company may periodically offer promotional campaigns.

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COMMUNICATIONS SERVICES

11. MESSAGE TOLL TELEPHONE SERVICE (cont'd)

11.7 COLLECTION OF CHARGES (T)

11.7.1 Charges (including messenger charges) for all classes of telephone calls are billed against or collected from the calling telephone in all cases, except that upon request toll charges may be: (T)

- a) Billed against or collected from the called telephone (i.e., charges may be reversed) if the charges are accepted at the called station. Also, with positive acceptance from anyone at the billed number, toll charges may be transferred to a third telephone number at the request of the calling telephone user. Toll charges may be billed to an authorized Company calling card. In each case the tariff rates for the particular class of telephone call applies.

11.7.2 Time of Day (T)

The time of day when conversation actually starts, determined in accordance with the time system - standard or daylight saving - legally or commonly in use at the point where the calling station is located, determines whether Day, Evening, or Night rates apply.

- a) In cases where a message begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of the minute applies.

11.7.3 Limited Conversation (T)

The Telephone Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

11.7.4 Billed Number Screening (T)

- a) The term "Billed Number Screening" denotes an arrangement whereby, at the time of call origination, bill to third party and collect calls are screened for Customer preauthorized or Customer-directed non-acceptance.

COMMUNICATIONS SERVICES

11. MESSAGE TOLL TELEPHONE SERVICE (cont'd)

11.7 COLLECTION OF CHARGES (T)

11.7.4 Billed Number Screening (cont'd) (T)

- b) Billed Number Screening will be furnished in response to a customer request to control instances of fraudulent or unwanted calls, associated with Bill to Third Party, Station-To-Station collect, or Person-To-Person collect service.

## COMMUNICATIONS SERVICES

### 12. PRIVATE LINE SERVICES

#### 12.1 PROVISION OF FACILITIES

##### 12.1.1 General

The Company will provide all facilities necessary for private line channels; however, the Customer will provide his own terminal equipment or communications system for use with such service as specified following.

The type of channel construction and its routing are at all times determined by the Company and ownership of such channels shall remain vested in the Company.

12.1.2 It is contemplated that the Customer will provide all station apparatus used with channels exclusive of the equipment necessary to derive and suitably terminate the channels for connection of Customer equipment.

12.1.3 Channels are furnished only on a seven day per week, twenty four hour per day basis. The types of private lines services and channels furnished are described in Section 12.2.

##### 12.1.4 Limitations

The provision of private line service and private line channel service is limited to those who have a communication requirement of their own for its use.

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Message Toll and Local Exchange Services shall take precedence over other services set forth in this Tariff.

#### 12.2 BUSINESS TRANSMISSION SERVICES

##### 12.2.1 High Capacity Transmission Services

High Capacity Transmission Services are offered over the Company's facilities for the transmission of one-way and two-way communications, and the provision of One-Way Service, Two-Way Service, and Duplex Service. These services are furnished for the transmission of digital signals at operating speeds of 1.544 Mbps, DS-1 Service, and 44.736 Mbps, DS-3 Service. Digital channels operating at speeds other than 1.544 Mbps or 44.736 Mbps may be provided at the Company's option on an Individual Case Basis (ICB).

COMMUNICATIONS SERVICES

12. PRIVATE LINE SERVICES (cont'd)

12.2 BUSINESS TRANSMISSION SERVICES (cont'd)

12.2.1 High Capacity Transmission Services (cont'd)

12.2.1.1 DS-1 Service consists of the provision of channels for the transmission of digital signals at an operating speed of 1.544 Mbps and having the following characteristics:

|                    |  |
|--------------------|--|
| Line Rate:         | 1.544 Mbps + 130 ppm   |
| Line Code 1:       | Bipolar (alternate mark) Inversion   |
| Line Code 2:       | Bipolar 8 zero substitution (B8ZS)   |
| Line Independence: | 100 Ohms + 5% balanced   |
| Jitter:            | The multiplexer will add not more than 0.3 time slot of rms jitter to a DS-1 signal when looped at the DS-3 point. |

12.2.1.2 DS-3 Service consists of the provision of channels for the transmission of digital signals at an operating speed of 44.736 Mbps and having the following characteristics:

|                    |                                    |
|--------------------|------------------------------------|
| Line Rate:         | 44.736 Mbps + 20 ppm               |
| Line Code:         | Bipolar 8 zero substitution (B8ZS) |
| Line Independence: | 75 Ohms + 5% unbalanced            |

12.2.1.3 Fractional DS-1 service provides digital channels operating over the combined bandwidth of adjacent channels to create a contiguous bit rate. The bandwidth provided to the Customer is fractional (proportional) to the 1.544 Mbps of bandwidth provided with DS1 channels. Fractional DS1 channels provide simultaneous, two-way digital transmission at contiguous bit rates of 128.0, 256.0, 384.0, 512.0, or 768.0 Kbps.



COMMUNICATIONS SERVICES

12. PRIVATE LINE SERVICES (cont'd)

12.2 BUSINESS TRANSMISSION SERVICES (cont'd)

12.2.2 DS-0 Services

DS-0 Services are Digital Channels furnished by the Company at transmission speeds up to 64 Kbps. Such channels will be configured by the Company to transmit digital data at specified data rates or analog signals converted to digital signals as described below. Connections to such channels and equipment interfacing to such channels shall meet the technical characteristics described below in connection with each service configuration. The NCI Codes referenced below are defined in Bell Communications Research (Bellcore) publication TR-NPL-000335.

12.2.2.1 Effective 2-Wire Service provides a digital transmission channel capable of normally carrying, among other information, the digitized representation of human speech. At the Company's point of interconnection with the User, the service will have the technical characteristics of a standard 2-wire analog telephone circuit. Specific configurations are as follows:

12.2.2.1.2 Private Line Automatic Ringdown (PLAR) - 2 wire, 600 ohm, Loop Start, RJ21X demarcation and handoff (NCI Code: 02LR2) provides circuit connecting two specific locations, where signaling (ringing) is automatically generated by the Company upon off-hook (transmission origination). Either end can originate the transmission. Ringing at 20 Hz will be at industry-standard voltage and current.

12.2.2.1.3 OPX/Tie Line/Tie Trunk Private Lines (OPX) - 2 wire, 600 ohm or 900 ohm, Loop or Ground Start, RJ21X demarcation and handoff. (Possible NCI Codes: 02GS2, 02GS3,) 2LS2, 02LS3, 02L02, 02L03, 02G02, 02G03, 04EA2-M, 04EA2-E, 06EB2-M, 06EB2-E, 06EA2-M, 06EA2-E, 08EB2-M, 08EB2-E, and 08EC2.) The circuit will be transparent to OPX signaling (e.g., DP, DTMF or MF dialing, ringing).

12.2.2.1.4 2-Wire Transmission Only - 2 wire, 600 ohm or 900 ohm, open loop (continuously connected), RJ21X demarcation and handoff. C4 conditioned circuit connecting two locations, typically used for voiceband data service.

COMMUNICATIONS SERVICES

12. PRIVATE LINE SERVICES (cont'd)

12.2 BUSINESS TRANSMISSION SERVICES (cont'd)

12.2.2 DS-0 Services (cont'd)

12.2.2.2 Effective 4-Wire Service provides a digital transmission channel capable of normally carrying among other information, the digitized representation of human speech and duplex transmission of data converted to analog signals. At the Company's point of interconnection with the User, the service will have the technical characteristics of a standard 4-wire data-conditioned telephone circuit. Specific configurations are as follows:

12.2.2.2.1 4 Wire Transmission Only - 4 wire, 600 ohm or 900 ohm, open loop (continuously connected), RJ21X demarcation and handoff. C4/D1 conditioned circuit, with separate transmit and receive wire pairs (NCI Codes: 04N02, 04DA2).

12.2.3 Rate Schedule

Lightpath will provide DSO services on an individual case basis.

(T)

(N)

(D)

(D)

COMMUNICATIONS SERVICES

12. PRIVATE LINE SERVICES (cont'd)

12.2 BUSINESS TRANSMISSION SERVICES (cont'd)

(D)

12.2.3 Video Transmission Service (T)

A channel for the transmission of a standard 525 line/60 field monochrome or National Television System Committee color video signal and one or two associated 5 or 15 kHz audio signals. The bandwidth for a video channel is either 30 Hz to 4.5 MHz or 30 Hz to 6.6 MHz.

12.2.4 Cablevision LIFT (LAN Interconnect Fiber Transport) Service (T)

A LAN-based service connecting one or more Customer locations (ports) at native URN speeds of 10 mb or 17 mb.

12.2.5 Service Period (T)

All transmission services are provided for a minimum service period of 12 months.

COMMUNICATIONS SERVICES

The rates and regulations previously found on this page have been deleted.

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12. PRIVATE LINE SERVICES (cont'd)

12.3 RATES

| <b>DS1 Point to Point Service</b> | <b>Monthly</b> | <b>Non-Recurring Charge</b> |
|-----------------------------------|----------------|-----------------------------|
| <b>Channel Terminations</b>       |                |                             |
| One Year                          | \$208          | \$200                       |
| Three Years                       | \$164          | \$200                       |
| Five Years                        | \$146          | \$200                       |
| <b>Mileage Charge</b>             |                |                             |
| <b>Interoffice Channel</b>        |                |                             |
| One Year                          | \$42.00        | --                          |
| Three Years                       | \$35.00        | --                          |
| Five Years                        | \$31.50        | --                          |
| <b>Per Mile</b>                   |                |                             |
| One Year                          | \$19.25        | --                          |
| Three Years                       | \$12.90        | --                          |
| Five Years                        | \$9.20         | --                          |
| <b>DS3 Point to Point Service</b> |                |                             |
| <b>Channel Terminations</b>       |                |                             |
| One Year                          | \$2,100        | \$750                       |
| Three Years                       | \$1,920        | \$750                       |
| Five Years                        | \$1,800        | \$750                       |
| <b>Mileage Charge</b>             |                |                             |
| Inter Office Channel              | \$635          | --                          |
| Per Mile                          | \$118          | --                          |
| <b>Multiplexing Service</b>       |                |                             |
| DS3 to DS1                        | \$535          | --                          |
| DS1 to DS0                        | \$162          | --                          |

(N)

(N)

COMMUNICATIONS SERVICES

The rates and regulations previously found on this page have been deleted.

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COMMUNICATIONS SERVICES

13. VOLUNTARY SUSPENSION OF SERVICE RATES (T)

13.1 During any voluntary period of suspension as defined in Section 5.8, Customer will be charged the following reduced rate(s) for individual lines: (T)

| Length of Suspension | Monthly Charge | Non-Recurring Charge (applied at time of suspension) |          |
|----------------------|----------------|--|----------|
|                      |                | Residence  | Business |
| 1-4 months           | \$4.37         | \$15.20  | \$19.18  |
| 4-9 months           | \$8.17         | \$15.20  | \$19.18  |
| More than 9 months   | Full Charge    | \$15.20  | \$19.18  |

## COMMUNICATIONS SERVICES

14. SPECIAL CONSTRUCTION SERVICES (T)

14.1 Subject to the arrangement of the Company and to the regulations contained in this tariff, special construction of facilities may be undertaken by the Company on a reasonable efforts basis at the request of the Customer. (T)

14.1.1 Special construction is that construction which is undertaken for one or more of the following reasons: (T)

- a) Where facilities are not presently available and there is no other requirement for the facilities so constructed.
- b) Where the facilities so constructed are of a type other than that which the Company would normally utilize in the furnishing of its services.
- c) Where the facilities so constructed are over a route other than that which the Company would normally utilize in the furnishing of its services.
- d) Where the quantity of facilities requested by the Customer is greater than that which the Company would normally construct.
- e) Where the Customer requests that the facilities be constructed on an expedited basis or in advance of when the facilities would otherwise be constructed.
- f) Where the facilities are provided on a temporary basis pending the availability of permanent facilities.
- g) Where the construction requested involves abnormal costs.
- h) Special construction charges are determined on an individual case basis.

COMMUNICATIONS SERVICES

15. INDIVIDUAL CASE BASIS ARRANGEMENTS (T)
- 15.1 The Company may, in response to competitive requests for proposals, develop a responsive individual case billing arrangement for services offered in this tariff. (T)
- 15.2 Prices quoted in response to such requests may be different from those in effect in this tariff but will be set at a level that is at least equal to the relevant incremental costs for the requested service. Such prices will also be available for similarly situated Customers. (T)
- 15.3 All individual case billing arrangement price quotes will be offered to the Customer for acceptance in writing. Such individual case billing arrangements will specify, among other things, the length of service, minimum volume of service required, and the rates and charges for the proposed service. (T)

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